# Smartsave

# 'Member's Choice' Superannuation Master Plan



**ANNUAL REPORT FOR THE YEAR ENDING 30 JUNE 2009** 

The Trustee and issuer of an interest in the Smartsave 'Member's Choice' Superannuation Master Plan (ABN 43 905 581 638 Fund Registration No. R1001341) is:

Trust Company Superannuation Services Limited ABN 49 006 421 638 AFS Licence No. 235153 RSE Licence No. L0000635 Level 3, 530 Collins Street Melbourne Vic 3000 Telephone (03) 9665 0200 Facsimile (03) 9620 5821

The Promoter of Smartsave 'Member's Choice' Superannuation Master Plan is:

Group Insurance & Superannuation Concepts Pty Ltd ABN 51 070 756 740 AFS Licence No. 245521 Level 6, 369 Royal Parade Parkville Vic 3052 Telephone 1300 788 994 (03) 9347 6576

Facsimile (03) 9348 2726 Website www.gisconcepts.com.au

Issue date: December 2009

This Annual Report should be read in conjunction with your Annual Statement of Benefits. These documents should be read together because they constitute your periodic information for the year ending 30 June 2009.

Your Annual Statement of Benefits has been posted to you at your last known address and this Annual Report is available to you online at www.gisconcepts.com.au. If you require a hard copy of this Annual Report, please contact Client Services on 1300 360 971.



... partners in securing your prosperity



# 'Member's Choice' Superannuation Master Plan

Any reference in the Annual Report and Annual Statement of Benefits to:

Administrator, Tranzact or Client Services means
Tranzact Superannuation Services Pty Ltd (ABN 33 056
524 522, AFS Licence No. 238385).

Adviser means your financial adviser. For the purposes of this Annual Report we have assumed that you or your employer have appointed a financial adviser and that you have consented to that financial adviser being provided access to your information. If you have not appointed a financial adviser please disregard any irrelevant references in this Annual Report and be assured that no information will be provided to a financial adviser without your consent. You should be aware that financial advisers are independent to the Trustee and the Trustee is not responsible for any information or services provided to you by your financial adviser.

Comminsure means The Colonial Mutual Life Assurance Society Limited (ABN 12 004 021 809, AFS Licence No. 235035)

**Fund Manager** means the fund managers appointed by the Trustee for the Plan from time to time.

**Insurer** means either CommInsure or MLC whichever is relevant to the Scheme you participate in.

**MLC** means MLC Limited (ABN 90 000 000 402, AFS Licence No. 230694).

PDS means the current product disclosure statement for Smartsave 'Member's Choice' Superannuation Master Plan.

**Plan or Smartsave** means the Smartsave 'Member's Choice' Superannuation Master Plan.

**Promoter or GIS Concepts** means Group Insurance and Superannuation Concepts Pty Ltd (ABN 51 070 756 740, AFS Licence No. 245521).

Scheme means a segment of the Plan specific to an employer or group of employers, transferred to the Plan from the 1st Super Master Plan or the Australia First Super Trust. Additional Scheme level information is provided in your Annual Statement of Benefits (where applicable).

SIS Act means the Superannuation Industry (Supervision) Act 1993 as amended from time to time.

**SIS Legislation** means the SIS Act and the SIS Regulations.

**SIS Regulation** means the Superannuation Industry (Supervision) Regulations as amended from time to time.

**Trustee** means Trust Company Superannuation Services Limited (ABN 49 006 421 638, AFS Licence No. 235153, RSE Licence No. L0000635).

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For full details on how the Plan works, including investing, fees, insurance and accessing your benefits, please refer to the PDS.

This is available from your Adviser or can be downloaded from the Promoter's website at www.gisconcepts.com.au.



## INTRODUCTION

The Trustee is pleased to present its Annual Report to Plan members for the year ending 30 June 2009.

This Annual Report brings you up-to-date with the Plan's operations during the 2008/2009 financial year and provides information on the management, financial condition and investment performance of your Plan. You should have received your Annual Statement of Benefits which provides details of your Plan benefit entitlements as at 30 June 2009. The Annual Report and your Annual Statement of Benefits should be read in conjunction with each other because they form your periodic information for the year ending 30 June 2009.

This Annual Report provides information that is relevant to all members of the Plan. Scheme level information is provided in the Annual Statement of Benefits, along with details of your benefit entitlements as at 30 June 2009.

We hope you find this Annual Report informative. If you have any questions about this Annual Report, your benefits or about the Plan, please contact the Promoter (contact details below), your Adviser or the Administrator (contact details below).

The Promoter's contact details are as follows:

Group Insurance & Superannuation Concepts Pty Ltd Level 6, 369 Royal Parade PARKVILLE VIC 3052

Telephone (03) 9347 6576 Facsimile (03) 9348 2726

Website www.gisconcepts.com.au

The Administrator's contact details are as follows:

Administration Manager Tranzact Superannuation Services Pty Ltd PO Box 20314 World Square SYDNEY NSW 2002

Telephone (02) 9236 5600 Toll free 1300 654 720 Facsimile (02) 9236 5699

E-mail smartsave@tranzact.com.au

You should be aware that none of the Trustee, Promoter, Administrator, Insurer nor any of the stated Fund Managers nor any of their respective subsidiaries or their respective officers guarantees the capital invested by investors, the performance of the specific investments available or your account generally.

### The Trustee

The Trustee of the Plan is Trust Company Superannuation Services Limited (ABN 49 006 421 638, AFS Licence No. 235153, RSE Licence No. L0000635).

The Trustee has been granted a Registrable Superannuation Entity (**RSE**) licence by the Australian Prudential Regulation Authority (**APRA**) which enables it to act as a trustee of a regulated superannuation fund. Smartsave is a regulated superannuation fund and the Trustee is responsible for ensuring that it is operated in accordance with the Plan's trust deed and the relevant legislative requirements. The Trustee is also the issuer of this Annual Report.

The board of directors of the Trustee as at 30 June 2009 were:

### **Directors**

Vicki Lee ALLEN (Appointed 28 March 2007) Noel Albert DAVIS (Appointed 1 September 2005) Luigi Mario RODRIQUEZ (Appointed 30 July 1998) David Roko GRBIN (Appointed 17 December 2008)

### Secretary

Nicholas SETTE (Appointed 29 November 2006)

#### **Former Directors**

Jonathan Westaby SWEENEY (Appointed 30 July 1998, Resigned 1 January 2009)

# **Compliance Statement**

The Trustee intends to operate the Plan at all times as a regulated superannuation fund as that term is defined in the SIS Act. Compliance with the SIS Legislation entitles the Plan to receive concessional tax treatment. The Trustee is unaware of any events that could jeopardise the Plan's compliance status and has not had any penalties imposed on it under section 38A of the SIS Act.

The Trustee has taken out professional indemnity insurance to protect it from certain liabilities subject to the terms and conditions of the relevant insurance policy.





# **INVESTMENTS**

The Investment options available to members participating in your Scheme are as follows:

### **Open Investments**

1. Conservative & Stable Investment Options

### **Multi-Manager Investment Options**

Smartsave Managed Stable

2. Balanced Investment Options

### **Multi-Manager Investment Options**

Smartsave Balanced

3. Growth Investment Options

### **Multi-Manager Investment Options**

Smartsave Growth

Smartsave Global Property

#### 4. High Growth Investment Options

### **Multi-Manager Investment Options**

**Smartsave Priority Growth** 

**Smartsave Australian Shares** 

**Smartsave Global Shares** 

Advance Australian Smaller Companies Multi-blend Fund

### **Single Manager Investment Options**

**UBS Cash Fund** 

Colonial First State Wholesale Conservative Fund

Macquarie Master Fixed Interest Fund

### **Single Manager Investment Options**

BT Wholesale Balanced Returns Fund

Merrill Lynch Wholesale Balanced Fund

### **Single Manager Investment Options**

BT Wholesale Property Securities Fund

Colonial First State Wholesale Diversified Fund

Colonial First State Wholesale Property Securities Fund

ING Wholesale Managed Growth Trust

Perpetual's Wholesale Balanced Growth Fund

RREEF Paladin Property Securities Fund

Zurich Investment Series Managed Growth Fund

### **Single Manager Investment Options**

Aberdeen Australian Small Companies Fund

BT Wholesale Asian Share Fund

BT Wholesale Australian Share Fund

BT Wholesale International Share Fund

Colonial First State Wholesale Australian Share Fund

Colonial First State Wholesale Geared Share Fund

Colonial First State Wholesale Global Resources Fund

Colonial First State Wholesale Imputation Fund

Credit Suisse Asset Management Capital Growth Fund

Credit Suisse Asset Management International Shares Fund

Perpetual's Wholesale Industrial Fund

Platinum International Fund

**UBS Australian Share Fund** 

### **Closed Investments**

### **Multi-Manager Investment Options**

Smartsave Capital Stable (closed 28/04/2009)

### **Single Manager Investment Options**

Challenger Wholesale Hybrid Property Fund (closed 21/08/2008)

LM Mortgage Income Fund (closed 26/08/2008)

MacarthurCook Mortgage Fund (closed 27/10/2008)

Smartsave High Yield B (closed 16/07/2007)

Smartsave High Yield C (closed 17/12/2007)

Smartsave High Yield D (closed 26/05/2008)

The investment profile, including the investment objective and strategy of each investment option relevant to your Scheme, is set out in this Annual Report. The value of your investment is determined by reference to unit prices applicable to the investment option that your account is invested in.





# **Information on the Investment Options**

This information below does not take into account your personal investment objectives, financial situation or particular needs. We recommend you seek professional financial advice from an appropriately licensed or authorised adviser before making any investment decision. To assist you in reading the investment profiles, we have provided below an example of one option, with an explanation of the information provided. Information is shown as at 30 June 2009 (unless otherwise specified).

### How to read the investment options.

Name of Product	UBS Cash Fund	<b>                                     </b>	This is the name of the investment option that will appear on reports and statements.
Name of Fund Manager(s)	UBS Global Asset Management (Australia) Limited	+	This is the underlying Fund Manager(s) used for this option.
Investment Objective	To provide a return (before management costs) equivalent to the UBS Bank Bill Index (Benchmark) when measured over rolling 12 month periods.	+	Describes the goals of the option. Objectives are guidelines only and may not be met. They are not a promise or guarantee of any particular return or benefit.
Investment Strategy	The Option is an actively managed \$A portfolio of high quality short term call deposits, cash equivalent securities, such as treasury notes, semi-government, bank bills of exchange, corporate and asset backed promissory notes, and interest rate investment contracts (or equivalent). This Option may also invest in financial derivatives to gain or reduce exposure to relevant debt markets and manage investment risk.	+	This outlines how the investment option is managed and where it invests to achieve its investment objective.
Suggested Minimum Timeframe	6 to 12 months	+	This describes the suggested minimum investment period. It is a guideline only. We recommend you regularly review the appropriateness of the timeframes to your needs with your financial adviser.
Risk/Return Profile	Low	+	This is a general assessment of the Option's relative risk level and expected return based on historical performance of asset sectors in which the Option invests. More information about risks is contained in the PDS.
Asset allocation Australian shares Global shares Property Total growth assets Bank bills	30/06/09 (%) 30/08/08 (%) 0 0 0 0 0 0 0 0 0 0	+	This provides information of the actual asset allocation of the investment option as at 30 June 2008 and 30 June 2009. Asset allocations can change from time to time, in accordance with applicable benchmarks, due
Certificates of Deposit Cash* Total defensive assets	0 32 0 67 100 1 <b>100 100</b>		to market movements and investment positions taken by the underlying fund manager(s).
5 Year Compound average annualised returns to 30 June 2009 (% pa):	Employer & Smart Personal Super Pensions  N/A N/A	+	This shows the compound average annualised performance returns of the option for 5 years (or since inception) to 30 June 2009.  Past performance is not a reliable indicator of future performance.  'Since inception' is defined as the period
Or since inception date (DD/MM/YYYY)	0.9% 1.1% (29/08/2008) (29/08/2008)		since inception is defined as the period since the unit price was first struck. It is only shown if the Option has less than 5 years of performance.
Annual rate of return for 12 months to 30 June (% pa): 2005 2006	Employer & Smart Personal Super Pensions  N/A N/A N/A N/A	+	This shows the annual rate of return for the Option to each 30 June. More recent performance information is available from the Promoter's website, www.gisconcepts.com.au.
2007 2008 2009	N/A		Past performance is not a reliable indicator of future performance.

<sup>\*</sup> Cash in this context means investments in high quality short term call deposits, cash equivalent securities, such as semi-government, bank bills of exchange, corporate and asset backed promissory notes, and interest rate investment contracts (or equivalent).

# **Multi-Manager Stable Investment**

	Smartsave Manage	d Stable			
Fund Manager	Zurich Investment N	Management Limited			
Investment Objective	To provide security and income while maintaining and potentially increasing the value of capital over the medium to long-term through exposure across a range of asset classes using several investment managers. Aims to outperform benchmark over three or more years. The benchmark performance is based on the weighted average of the various sector benchmarks according to the benchmark asset allocation.				
Investment Strategy	The Option invests mainly in fixed interest securities and cash with some exposure to growth assets such as Australian and international shares. The Option is designed to reduce overall portfolio risk by spreading the Option's investments across a number of specialist investment managers with complementary investment management styles.				
Suggested Minimum Timeframe	3 years				
Risk/Return Profile	Low	ı/Medium			
Asset allocation Australian shares International shares Listed property securities Total growth assets  Aust. fixed interest Int. fixed interest Cash Total defensive assets	30/06/09 (%) 17.7 12.1 0 29.8 45.0 19.9 5.3* 70.2	30/06/08 (%) 12.4 13.1 0 25.5 50.1 19.3 5.0 74.5			
5 Year Compound average annualised returns to 30 June 2009 (% pa): Or since inception date (DD/MM/YYYY)	Smartsave 2.4% N/A	Smart Pensions 3.2% N/A			
Annual rate of return for 12 months to 30 June (% pa):	Smartsave 5.9%	Smart Pensions 7.4%			
2006 2007 2008 2009	5.7% 5.1% -3.3% -0.8%	8.2% 5.7% -4.0 -0.9%			

Investment returns are after the deduction of applicable fees, costs and taxes. They do not take into account any other fees, costs or taxes. Investment returns for Smart Pensions are shown separately to reflect the different taxation treatment of pension assets. Any underlying investment funds or managers shown are for illustrative purposes only and are not intended to indicate any ability on the part of members to select the underlying investments or managers.

<sup>\*</sup> The cash component of this investment is invested in the Zurich Australia Cash Pool, which aims to provide security of capital, along with a competitive cash rate over the short term. Please note with effect from 30 September 2009, the above multi-manager pool was transferred to van Eyk (refer to page 29 of this report) – the cash component of the pool is now invested in cash and managed funds holding cash, bank bills and similar securities which have a short term investment timeframe.



# **Single-Manager Stable Investment Options**

	Colonial First State W	/holesale	M	acquarie Master Fix	xed Interest Fund
	Conservative Fund				
Fund Manager	Colonial First State Ir (CFS)	vestments Limited		Macquarie Investment Management Limited	
Investment Objective	To provide a regular maintaining and pote value of your capital over	ntially increasing the	Co	mposite Bond Index	erform the UBS Australian over the medium term active investment strategy
Investment Strategy	The broad asset allocation is 30% invested in growth assets (shares, property) and 70% in defensive assets (fixed interest, cash). Allocations are reviewed regularly although changes are infrequent, and a reallocation would only be considered in response to a fundamental change in long-term expectations or market demand. CFS seek to add value through a disciplined approach to selection of the shares and other assets held by the Option. For risk management purposes, the option indexes part of its global share exposure and may partially hedge currency risk.			est Fund, which in turn versified portfolio of	
Suggested Minimum Timeframe	2 to 3 years			3 years	
Risk/Return Profile	Low/Medium			Low/N	Medium
Asset allocation Australian shares International shares Listed property securities Total growth assets	<b>30/06/09 (%)</b> 17.8 9.9 2.5 <b>30.2</b>	<b>30/06/08 (%)</b> 16.5 9.3 2.4 <b>28.2</b>		30/06/09 (%) 0 0 0 0	30/06/08 (%) 0 0 0 0
Aust. fixed interest Int. fixed interest Cash Total defensive assets	38.4 16.9 14.5* <b>69.8</b>	58.9 12.4 0.5 <b>71.8</b>		70.7 0 29.3** <b>100</b>	74.0 0 26.0 <b>100</b>
5 Year Compound average annualised returns to 30 June 2009 (% pa):	Smartsave 2.8%	Smart Pensions 2.4%		Smartsave 1.9%	Smart Pensions 2.2%
Or since inception date (DD/MM/YYYY)	N/A	N/A		N/A	N/A
Annual rate of return for 12 months to 30 June (% pa):	Smartsave	Smart Pensions		Smartsave	Smart Pensions
2005 2006 2007 2008 2009	6.7% 8.0% 5.7% -2.9% -2.9%	6.5% 7.9% 6.2% -4.2% -3.7%		3.4% -0.5% 2.0% 0.7% 3.7%	4.5% -0.1% 2.5% 0.5% 3.8 %

<sup>\*</sup> Cash in this context means investments in cash, bank bills and similar securities which have a short investment timeframe.

<sup>\*\*</sup> Cash in this context means investments in 11am accounts with APRA Authorised Deposit-taking Institutions and can include A1+ commercial papers, but only to back any repurchase agreement on the Option. The commercial papers are short dated, less than 2 weeks.

### **Multi-Manager Balanced Investment Options**

	Smartsave Balanced				
Fund Manager	Zurich Investment Ma	anagement Limited			
Investment Objective	To provide investors with security and a balance of income and capital growth over the medium to long-term through exposure across a range of asset classes, and by using several underlying investment managers. The Option aims to outperform the benchmark over a period of four years. The benchmark performance is based on the weighted average of the various sector benchmarks according to the benchmark asset allocation.				
Investment Strategy	The Option invests in a balanced mix of income and growth assets, which may include Australian and international shares, fixed interest securities and cash. The Option is designed to reduce overall portfolio risk by spreading the Option's investments across a number of specialist investment managers with complementary investment management styles.				
Suggested Minimum Timeframe	4 years				
Risk/Return Profile	Me	edium			
Asset allocation Australian shares International shares Listed property securities Total growth assets	<b>30/06/09 (%)</b> 24.8 18.0 2.9 <b>45.7</b>	<b>30/06/08 (%)</b> 20.2 20.1 3.3 <b>43.6</b>			
Aust. fixed interest Int. fixed interest Cash Total defensive assets	28.2 32.4 12.5 12.7 13.6* 11.3 <b>54.3 56.4</b>				
5 Year Compound average annualised returns to 30 June 2009 (% pa): Or since inception date (DD/MM/YYYY)	Smartsave 1.9% N/A	Smart Pensions 2.6% N/A			
Annual rate of return for 12 months to 30 June (% pa): 2005 2006	<b>Smartsave</b> 5.7% 9.7%	Smart Pensions 9.1% 9.1%			
2007 2008 2009	8.0% -7.4% -5.4%	9.7% -7.7% -5.8 %			

Investment returns are after the deduction of applicable fees, costs and taxes. They do not take into account any other fees, costs or taxes. Investment returns for Smart Pensions are shown separately to reflect the different taxation treatment of pension assets. Any underlying investment funds or managers shown are for illustrative purposes only and are not intended to indicate any ability on the part of members to select the underlying investments or managers.

<sup>\*</sup> The cash component of this investment is invested in the Zurich Australian Cash Pool, which aims to provide security of capital, along with a competitive cash rate over the short term. Please note with effect from 30 September 2009, the above multi-manager pool was transferred to van Eyk (refer to page 29 of this report) — the cash component of the pool is now invested in cash and managed funds holding cash, bank bills and similar securities which have a short term investment timeframe.



# **Single Manager Balanced Investment Options**

	BT Wholesale Balanc	ed Returns Fund	Merrill Lynch Wholes	ale Balanced Fund	
Fund Manager	BT Funds Manageme	nt Limited	BlackRock Investment Management (Australia) Limited		
Investment Objective	The Option aims to profees, costs and taxes Option's benchmark over term. The suggested invitive years or more	s) that exceeds the er the medium to long	combination of capital from a diversified asse	s to provide investors with a growth and income returns t portfolio. BlackRock aim to mark asset allocation over	
Investment Strategy	The Option is an activel portfolio that invests international shares international property and international fixed alternative investments higher weighting toward defensive assets.	in Australian and , Australian and securities, Australian i interest, cash and The Option has a	The investment goal of the Option is pursued by investing both within Australia and internationally in a range of asset classes. The Option maintains a minimum level of exposure to the Australian dollar of 65% and currency exposures are actively managed within this. BlackRock gain exposure to asset classes directly through investments in physical or derivative instruments or through other wholesale funds managed by BlackRock. This gives the Option exposure to a range of markets and investment styles		
Suggested Minimum Timeframe	5 yea	ars	5 years		
Risk/Return Profile	Medium	n/High	Med	lium/High	
Asset allocation Australian shares International shares Australian property Global property Total growth assets  Aust. fixed interest Int. fixed interest Alternative assets	30/06/09 (%) 27.7 19.1 3.4 3.1 53.3 19.3 6.8 9.9	30/06/08 (%) 30.9 19.4 4.0 3.0 57.3	30/06/09 (%) 38.0 26.0 7.0 0 71.0  15.0 6.0 0	30/06/08 (%) 37.4 26.8 5.9 0 70.1 15.0 9.9 0	
Cash Total defensive assets	10.7* <b>46.7</b>	12.5 <b>42.7</b>	8.0** <b>29.0</b>	5.0 <b>29.9</b>	
5 Year Compound average annualised returns to 30 June 2009 (% pa):	Smartsave 1.3%	Smart Pensions N/A	Smartsave 3.1%	Smart Pensions 3.3%	
Or since inception date (DD/MM/YYYY)	N/A	-10.0% (15/12/2006)	N/A	N/A	
Annual rate of return for 12 months to 30 June (% pa):	Smartsave	Smart Pensions	Smartsave	Smart Pensions	
2005 2006 2007 2008 2009	8.5% 13.3% 8.7% -9.9% -11.6%	N/A N/A N/A -11.7% -12.9%	9.1% 16.2% 11.5% -5.6% -12.6%	12.0% 17.0% 13.0% -7.4% -14.4%	

<sup>\*</sup> Cash in this context is invested in a wholesale liquidity bank account and may include money market and some fixed interest investments.

<sup>\*\*</sup> Cash in this context means, cash and cash like investments invested through the BlackRock Money Market Fund.

### **Multi-Manager Growth Investment Options**

	Smartsave Growt	h	Smartsave Global P	roperty	
Fund Manager	Zurich Investmen Limited	t Management	Perennial Investment Partners Limited & Cohen & Steers Capital Management Inc.		
Investment Objective	over the medium modest level of inco across a range of using several invest	s with capital growth to long-term and a ome, through exposure asset classes, and by tment managers. The terform its benchmark or more years.	To provide investors with long term investment returns with an emphasis on both income yield and capital growth by investing in a diversified portfolio of international listed property securities. Smartsave Global Property seeks to outperform the FTSE EPRA/NAREIT Global Real Estate Index (Hedged) on rolling three year periods on a before tax and investment managers' fees basis.		
Investment Strategy	and international s securities, listed pro The Option is desig portfolio risk by sp investments across underlying investn	in a mix of Australian shares, fixed interest operty trusts and cash, need to reduce overall preading the Option's a number of specialist nent managers with estment management	The Option invests in a diversified portfolio of international property securities that are listed, or soon to be listed, in major stock exchanges around the world including Australia. The Option is managed by two investment managers, Perennial Investment Partners, an Australian based asset management firm, and Cohen & Steers Capital Management, a U.S. based specialist global real estate securities investment firm. By diversifying geographically, real estate type and associated real estate related business, and manager style, the Option has the potential to deliver attractive risk adjusted investment returns to investors.		
Suggested Minimum Timeframe	5 years		5 years		
Risk/Return Profile	H	ligh		High	
Asset allocation Australian shares International shares Property Total growth assets	<b>30/06/09 (%)</b> 34.7 22.1 3.7 <b>60.5</b>	<b>30/06/08 (%)</b> 32.1 28.8 6.2 <b>67.1</b>	30/06/09 (%) 0 0 80.9 80.9	30/06/08 (%) 0 0 88.8 88.8	
Aust. fixed interest Int. fixed interest Cash Total defensive assets	24.4 8.5 6.6* <b>39.5</b>	19.2 7.4 6.1 <b>32.9</b>	0 0 19.1** <b>19.1</b>	0 0 11.2 <b>11.2</b>	
5 Year Compound average annualised returns to 30 June 2009 (% pa):	Smartsave 0.7%	Smart Pensions 0.1%	Smartsave N/A	Smart Pensions N/A	
Or since inception date (DD/MM/YYYY)	N/A	N/A	-25.3% (15/12/200		
Annual rate of return for 12 months to 30 June (% pa):	Smartsave	Smart Pensions	Smartsave	Smart Pensions	
2005 2006 2007 2008 2009	8.5% 12.8% 10.1% -11.5% -13.2%	10.0 8.5% 12.3% -12.3% -14.4%	N/A N/A N/A -18.7% -40.0%	N/A N/A N/A -30.7% -43.1%	

Investment returns are after the deduction of applicable fees, costs and taxes. They do not take into account any other fees, costs or taxes. Investment returns for Smart Pensions are shown separately to reflect the different taxation treatment of pension assets. Any underlying investment funds or managers shown are for illustrative purposes only and are not intended to indicate any ability on the part of members to select the underlying investments or managers.

<sup>\*</sup> The cash component of this investment is invested in the Zurich Australian Cash Pool, which aims to provide security of capital, along with a competitive cash rate over the short term. Please note with effect from 30 September 2009, the above multi-manager pool was transferred to van Eyk (refer to page 29 of this report) – the cash component of the pool is now invested in cash and managed funds holding cash, bank bills and similar securities which have a short term investment timeframe.

<sup>\*\*</sup> Cash in this context means, cash and cash like investments, invested through the UBS Cash Fund.



	BT Wholesale Propert	y Securities Fund	Colonial First State V Securities Fund	Vholesale Property
Fund Manager	BT Funds Managemen	nt Limited	Colonial First State II (CFS)	nvestments Limited
Investment Objective	The Option aims to profees, costs and taxes S&P/ASX 300 Property over the medium to long	s) that exceeds the Accumulation Index		-long-term capital growth antly from a selection of investments.
Investment Strategy	The Option is actively managed and primarily invests in listed property-related investments including listed property trusts, developers and infrastructure investments, both directly and indirectly. The Option invests primarily in Australia but at times it may have some overseas exposure. Up to 15% of the Option can be invested in international listed property-related investments. Around 5% of the Option will generally also be invested in unlisted property investments.		each underlying p trusts/companies for ar against other trusts/cor Option predominantly i	to add value by evaluating roperty and selecting nticipated out performance mpanies in the sector. The nvests in Australian listed and therefore does not
Suggested Minimum Timeframe	5 yea	ars	3 to	5 years
Risk/Return Profile	Medium/High		Medi	um/High
Asset allocation Australian shares International shares Property Total growth assets  Aust. fixed interest Int. fixed interest Cash Total defensive assets	30/06/09 (%) 0 0 99.9 99.9 0 0 0.1*	30/06/08 (%) 0 0 100 100 0 0 0	30/06/09 (%) 0 0 96.7 96.7 0 0 3.3**	30/06/08 (%) 0 0 97.6 97.6 0 0 2.4 2.4
5 Year Compound average annualised returns to 30 June 2009 (% pa): Or since inception date (DD/MM/YYYY)	Smartsave -9.0% N/A	Smart Pensions -9.1%	Smartsave -12.1% N/A	Smart Pensions -12.0%
Annual rate of return for 12 months to 30 June (% pa):	Smartsave	Smart Pensions	Smartsave	Smart Pensions
2005 2006 2007 2008 2009	9.1% 14.4% 15.6% -33.1% -35.5%	13.2% 14.7% 16.2% -33.6% -38.2%	14.8% 18.2% 18.1% -43.8% -41.7%	19.0% 20.1% 20.1% -46.0% -42.9%

<sup>\*</sup> Cash in this context is invested in a wholesale liquidity bank account and may include money market and some fixed interest investments.

<sup>\*\*</sup> Cash in this context means investments in cash, bank bills and similar securities which have a short investment timeframe.

	Colonial First Sta Diversified Fund	te Wholesale		Perpetual's Wholesal Fund	e Balanced Growth
Fund Manager	Colonial First Sta (CFS)	te Investments Limited		Perpetual Limited & Perpetual International Investment Limited	
Investment Objective	growth, together	um-to-long-term capital with some income, by fixed interest, property and		growth and income t diversified portfolio	provide long term capital chrough investment in a with an emphasis on onal share investments.
Investment Strategy	The broad asset allocation is 70% invested in growth assets (shares, property) and 30% in defensive assets (fixed interest, cash). Allocations are reviewed regularly although changes are infrequent, and a reallocation would only be considered in response to a fundamental change in long-term expectations or market demand. CFS seek to add value through a disciplined approach to selection of the shares and other assets held by the Option. For risk management purposes, the Option indexes part of its global share exposure and may partially hedge currency risk.		as Australian shares, international shares, interest securities, property second infrastructure, mortgages and cash). Taction allocation strategies (utilising derivatives) applied to Australian shares, Australian interest and cash (the underlying fund maits exposure to these three asset class regular basis). Perpetual International International Component and Perpetual Limited manages.		nternational shares, fixed property securities, es and cash). Tactical asset ilising derivatives) may be shares, Australian fixed inderlying fund may adjust three asset classes on a all International Investment the international shares that I international shares all
Suggested Minimum Timeframe	4 1	to 5 years		5 )	years
Risk/Return Profile	Me	dium/High		Medium/High	
Asset allocation Australian shares International shares Property Total growth assets	30/06/09 (%) 35.3 27.8 6.4 69.5	<b>30/06/08 (%)</b> 34.5 28.0 5.7 <b>68.2</b>		<b>30/06/09 (%)</b> 39.2 24.9 4.0 <b>68.1</b>	<b>30/06/08 (%)</b> 28.7 25.0 4.3 <b>58.0</b>
Aust. fixed interest Int. fixed interest Cash Total defensive assets	12.7 12.2 5.6* <b>30.5</b>	18.5 7.2 6.1 <b>31.8</b>		17.9 0 14.0** <b>31.9</b>	18.6 0 23.4 <b>42</b>
5 Year Compound average annualised returns to 30 June 2009 (% pa): Or since inception date	Smartsave 1.0%	Smart Pensions 0.6%		Smartsave 1.5%	Smart Pensions 0.4%
(DD/MM/YYYY)	N/A	N/A		N/A	N/A
Annual rate of return for 12 months to 30 June (% pa):	Smartsave	Smart Pensions		Smartsave	Smart Pensions
2005 2006 2007 2008 2009	9.6% 12.6% 11.1% -14.1% -10.7%	11.0% 13.6% 12.3% -17.3% -12.0%		10.0% 13.7% 7.6% -10.9% -10.1%	12.1% 14.8% 8.0% -16.0% -12.6%

<sup>\*</sup> Cash in this context means investments in cash, bank bills and similar securities which have a short investment timeframe.

<sup>\*\*</sup> Cash in this context means cash held in an Australian bank deposit account.



	ING Wholesale Manag	ged Growth Trust		Zurich Investment S Growth Fund	eries Managed	
Fund Manager	ING Investment Mana Limited (ING)	ngement		Zurich Investment N	lanagement Limited	
Investment Objective	The Option aims to ac fees, costs and taxes) the inflation by at least 5 periods of five years or	hat on average exceed .0% per annum, over		To provide investors with capital growth over the medium to long-term and a modest level of income. The Option aims to outperform the benchmark over a period of five years.		
Investment Strategy	The Option invests in a diversified mix of Australian and international assets with a bias towards growth assets. The Option is actively managed in accordance with ING's investment process.			The Option invests in a mix of Australian and international shares, fixed interest securities, listed property trusts and cash. The Option is designed to reduce investment risk by diversifying across asset classes.		
Suggested Minimum Timeframe	5 ye	ars		5	years	
Risk/Return Profile	Hiç	ŋh		High		
Asset allocation Australian shares International shares Property Total growth assets  Aust. fixed interest Int. fixed interest Alternative Assets Cash Total defensive assets  5 Year Compound average annualised returns to 30 June 2009 (% pa): Or since inception date (DD/MM/YYYY)	30/06/09 (%) 39.6 24.2 7.6 71.4  15.3 7.4 1.4 4.5* 28.6  Smartsave 0.4%  N/A	30/06/08 (%) 39.3 24.0 9.3 72.6  12.8 1.6 1.9 11.1 27.4  Smart Pensions 1.7%  N/A		30/06/09 (%) 34.4 25.2 8.7 68.3 16.8 5.2 0 9.7** 31.7  Smartsave 2.4%	30/06/08 (%) 34.6 24.7 6.3 65.6 17.0 8.3 0 10.0 34.4  Smart Pensions N/A  N/A  There is no money invested in this option	
Annual rate of return for 12 months to 30 June (% pa): 2005 2006 2007 2008 2009	10.5% 14.7% 10.0% -11.4% -17.3%	12.7% 14.5% 12.4% -14.8% -17.8%		10.6% 15.8% 10.7% -10.4% -11.3%	N/A N/A N/A N/A N/A N/A	

<sup>\*</sup> Cash in this context means bank bills, cash, negotiable certificates of deposit, commercial paper, 11am cash account, short duration securitised assets and bank paper.

<sup>\*\*</sup> Cash in this context means that investments are made primarily in Australian wholesale money markets instruments.

	RREEF Paladin Propert	y Securities Fund			
Fund Manager	Deutsche Asset Management (Australia) Limited				
Investment Objective	The investment objective is to outperform the benchmark, the S&P/ASX 300 GICS Property Accumulation Index, after fees, over rolling three-year periods.				
Investment Strategy	The Option invests in property trusts and property related securities listed on the ASX, with some exposure to cash investments. The Option may also use derivatives.  Deutsche are an active manager, ie they seek to outperform the Option's benchmark. Deutsche buy and sell property securities based on their view of the security's prospects relative to other securities in the market. Deutsche look to hold securities that they believe will outperform the market. Deutsche's decision on which securities to buy or sell is based upon their in-depth research of listed and direct property markets, while taking a disciplined approach to managing risk.				
Suggested Minimum Timeframe	3 to 5 years				
Risk/Return Profile	Medi	ium/High			
Asset allocation Australian shares International shares Listed property securities Total growth assets  Aust. fixed interest Int. fixed interest Cash Total defensive assets	30/06/09 (%) 0 0 97.9 97.9 0 0 2.1*	30/06/08 (%) 0 0 97.3 97.3 0 0 2.7 2.7			
5 Year Compound average annualised returns to 30 June 2009 (% pa): Or since inception date (DD/MM/YYYY)	Smartsave Smart Pensions -11.0% -10.9%  N/A N/A				
Annual rate of return for 12 months to 30 June (% pa):  2005 2006 2007 2008 2009	Smartsave  10.7% 17.3% 22.0% -41.7% -39.4%	Smart Pensions  13.6% 17.7% 25.3% -42.5% -41.7%			

<sup>\*</sup> Cash in this context means cash held in an Australian bank deposit account.



### **Multi-Manager High Growth Investment Options**

	Smartsave Priority (	Growth	Smartsave Australian	1 Shares	
Fund Manager	Zurich Investment Management Limited		Zurich Investment Management Limited		
Investment Objective	growth and a modest exposure across a ran by using several inv	with long-term capital level of income, through age of asset classes, and estment managers. The form the benchmark over a years.	To provide investors with capital growth over the long-term and some tax-effective income. The Option aims to outperform the benchmark over periods of five or more years.		
Investment Strategy	including Australian a and listed property tru proportion of income interest securities ar designed to reduce spreading the Option number of specialist	mainly in growth assets and international shares usts, and holds a smaller assets including fixed and cash. The Option is overall portfolio risk by is investments across a underlying investment uplementary investment	shares smaller listed on the Australian stock exchange. These investments may include shares and units in listed property trusts. The Option is designed to reduce overall portfolio risk by spreading the Option's investments across a number of specialist underlying investment managers with		
Suggested Minimum Timeframe	7 years		7 years		
Risk/Return Profile	High		Hi	igh	
Asset allocation Australian shares International shares Property Total growth assets	<b>30/06/09 (%)</b> 49.5 25.9 8.0 <b>83.4</b>	<b>30/06/08 (%)</b> 45.1 29.8 8.8 <b>83.7</b>	30/06/09 (%) 99.8 0 0 99.8	<b>30/06/08 (%)</b> 99.6 0 0 <b>99.6</b>	
Aust. fixed interest Int. fixed interest Cash Total defensive assets	9.4 3.8 3.4* <b>16.6</b>	9.5 3.7 3.1 <b>16.3</b>	0 0 0.2* <b>0.2</b>	0 0 0.4 <b>0.4</b>	
5 Year Compound average annualised returns to 30 June	Smartsave -0.5%	Smart Pensions N/A	Smartsave 3.6%	Smart Pensions N/A	
2009 (% pa): Or since inception date (DD/MM/YYYY)	N/A	1.5% (19/05/2009)	N/A	-16.5% (02/11/2007)	
Annual rate of return for 12 months to 30 June (% pa):	Smartsave	Smart Pensions	Smartsave	Smart Pensions	
2005 2006 2007 2008 2009	6.4% 13.3% 14.3% -14.3% -17.3%	N/A N/A N/A N/A N/A	17.2% 17.5% 22.7% -13.5% -18.2%	N/A N/A N/A -15.6% -18.0%	

Investment returns are after the deduction of applicable fees, costs and taxes. They do not take into account any other fees, costs or taxes. Investment returns for Smart Pensions are shown separately to reflect the different taxation treatment of pension assets. Any underlying investment funds or managers shown are for illustrative purposes only and are not intended to indicate any ability on the part of members to select the underlying investments or managers.

<sup>\*</sup> The cash component of this investment is invested in the Zurich Australia Cash Pool, which aims to provide security of capital, along with a competitive cash rate over the short term. Please note with effect from 30 September 2009, the above multi-manager pool was transferred to van Eyk (refer to page 29 of this report) — the cash component of the pool is now invested in cash and managed funds holding cash, bank bills and similar securities which have a short term investment timeframe.

# **Multi-Manager High Growth Investment Options**

	Smartsave Global Si	hares	Advance Australian S Multi-blend Fund	Smaller Companies
Fund Manager	Zurich Investment N	Management Limited	Advance Asset Mana	gement Limited
Investment Objective	growth and the benefit	with long-term capital ts of global diversification. utperform the benchmark more years.	in small capitalisatio expected to be listed of Exchange. The Option a with a total investment taxes) that out perform Ordinaries Accumulation years or longer by inv	pital growth by investing n securities listed or on the Australian Stock ims to provide investors return (before fees and ms the S&P/ASX Small Index over a period of 5 esting predominantly in side the top 100 stocks apitalisation.
Investment Strategy	companies listed on the Option is designed risk by spreading investigations.	in a broad selection of foreign stock exchanges. to reduce overall portfolio stments across a number ng investment managers nyestment styles.	small capitalisation sha	ough other funds with a res focus on stocks that d on the Australian Stock
Suggested Minimum Timeframe	7 :	years	5 ye	ears
Risk/Return Profile	H	ligh	High	
Asset allocation Australian shares International shares Property Total growth assets	30/06/09 (%) 0 97.4 0 97.4	<b>30/06/08 (%)</b> 0 98.5 0 <b>98.5</b>	30/06/09 (%) 94.3 0 0 100	<b>30/06/08 (%)</b> 100 0 0 <b>100</b>
Aust. fixed interest Int. fixed interest Cash Total defensive assets	0 0 2.6* <b>2.6</b>	0 0 1.5 <b>1.5</b>	0 0 5.7** <b>5.7</b>	0 0 0 <b>0</b>
5 Year Compound average annualised returns to 30 June 2009 (% pa):	Smartsave N/A	Smart Pensions N/A	Smartsave N/A	Smart Pensions N/A
Or since inception date (DD/MM/YYYY)	-2.0% (31/03/2005)	-10.1% (15/03/2008)	-17.4% (15/12/2006)	-19.8% (15/12/2006)
Annual rate of return for 12 months to 30 June (% pa):	Smartsave	Smart Pensions	Smartsave	Smart Pensions
2005 2006 2007 2008 2009	N/A 25.1% 6.0% -16.1% -17.1%	N/A N/A N/A -5.4% -22.2%	N/A N/A N/A -22.2% -29.1%	N/A N/A N/A -24.8% -23.0%

Investment returns are after the deduction of applicable fees, costs and taxes. They do not take into account any other fees, costs or taxes. Investment returns for Smart Pensions are shown separately to reflect the different taxation treatment of pension assets. Any underlying investment funds or managers shown for the Smartsave Global Shares Option are for illustrative purposes only and are not intended to indicate any ability on the part of members to select the underlying investments or managers.

<sup>\*</sup> The cash component of this investment is invested in the Zurich Australian Cash Pool, which aims to provide security of capital, along with a competitive cash rate over the short term. Please note with effect from 30 September 2009, the above multi-manager pool was transferred to van Eyk (refer to page 29 of this report) — the cash component of the pool is now invested in cash and managed funds holding cash, bank bills and similar securities which have a short term investment timeframe.

<sup>\*\*</sup> Cash in this context includes investments held in cash securities such as term deposits and bank bills.



	BT Wholesale Asian Share Fund	BT Wholesale Australian Share Fund		
Fund Manager	BT Funds Management Limited (BTIM)	BT Funds Management Limited (BTIM)		
Investment Objective	The Option aims to provide a return (before fees, costs and taxes) that exceeds the MSCI AC Asia (ex Japan) Index, unhedged (with net dividends reinvested) in AUD over the medium to long term.	The Option aims to provide a return (before fees, costs and taxes) that exceeds the S&P/ASX 300 Accumulation Index over the medium to long term.		
Investment Strategy	The Option is actively managed and seeks what BTIM perceive to be the best investment opportunities within the Asian region excluding Japan and Australia. The Option can invest in any market in the Asian region that offers attractive opportunities including Korea, Hong Kong, Taiwan, Singapore, China, Malaysia, Thailand, Indonesia, the Philippines, India and Pakistan.	The Option is actively managed and invests primarily in Australian shares that BTIM believe are trading at a significant discount to their assessed value.		
Suggested Minimum Timeframe	5 years	5 years		
Risk/Return Profile	High	High		
Asset allocation Australian shares International shares Property Total growth assets	30/06/09 (%) 30/06/08 (%) 0 0 99.9 100 0 0 99.9 100	30/06/09 (%) 30/06/08 (%) 97.1 92.1 0 0 0 0 97.1 92.1		
Aust. fixed interest Int. fixed interest Cash Total defensive assets	0 0 0 0 0.1* 0 <b>0.1</b>	0 0 0 0 2.9* 7.9 <b>7.9</b>		
5 Year Compound average annualised returns to 30 June 2009 (% pa):	Smartsave Smart Pensions 5.7% 5.0%	Smartsave Smart Pensions 7.2% N/A		
Or since inception date (DD/MM/YYYY)	N/A N/A	N/A -4.0% (01/07/2006)		
Annual rate of return for 12 months to 30 June (% pa):	Smartsave Smart Pensions	Smartsave Smart Pensions		
2005 2006 2007 2008 2009	13.4%       13.5%         21.0%       21.2%         20.7%       23.6%         -15.9%       -18.6%         -5.3%       -7.3%	21.9% N/A 21.9% N/A 19.4% 22.3% -9.1% -11.8% -12.2% -18.0%		

<sup>\*</sup> Cash in this context is invested in a wholesale liquidity bank account and may include money market and some fixed interest investments.

	BT Wholesale Interr	national Share Fund	Colonial First State Share Fund	te Wholesale Australian		
Fund Manager	BT Funds Managem	nent Limited (BTIM)	<b>Colonial First Stat</b>	te Investments Limited (CFS)		
Investment Objective	costs and taxes) that ex	vide a return (before fees, sceeds the MSCI World ex ndex (Net Dividends) in to long term.		rm capital growth with some in a broad selection of Australian		
Investment Strategy	what BTIM perceive to opportunities within international investme can invest in any int that offers attractiv	ly managed and seeks to be the best investment a broad portfolio of ents. Whilst the Option ternational sharemarket be opportunities, most located in the United pan.	over the medium-driven by growth ir the existence of ser term price volatility fund is therefore to strong balance sheet to grow at a greater as a whole. The	proach is based on the belief that, to-long term, share prices are a company's earnings, despite attiment which can lead to short. The strategy of the underlying invest in quality companies, with ets, whose earnings are expected rate than the Australian economy underlying fund predominantly a companies and therefore does risk.		
Suggested Minimum Timeframe	5 y	/ears		5 to 6 years		
Risk/Return Profile	High			High		
Asset allocation Australian shares International shares Property Total growth assets	<b>30/06/09 (%)</b> 0 99.9 0 <b>99.9</b>	<b>30/06/08 (%)</b> 0 99.1 0 <b>99.1</b>	<b>30/06/09 (</b> 997.4 0 0 9 <b>7.4</b>	%) 30/06/08 (%) 96.6 0 0 96.6		
Aust. fixed interest Int. fixed interest Cash Total defensive assets	0 0 0.1* <b>0.1</b>	0 0 0.9 <b>0.9</b>	0 0 2.6** <b>2.6</b>	0 0 3.4 <b>3.4</b>		
5 Year Compound average annualised returns to 30 June 2009 (% pa):	Smartsave -4.5%	Smart Pensions N/A	Smartsave 4.3%	Smart Pensions 6.2%		
Or since inception date (DD/MM/YYYY)	N/A i	N/A There is no money invested in this option	N/A	N/A		
Annual rate of return for 12 months to 30 June (% pa):	Smartsave	Smart Pensions	Smartsave	e Smart Pensions		
2005 2006 2007 2008	1.4% 17.2% 3.4% -26.3%	N/A N/A N/A N/A	20.0% 20.3% 17.8% -14.4%	25.0% 24.8% 19.1% -13.7%		
2009	-12.2%	N/A	-15.2%	-15.7%		

<sup>\*</sup> Cash in this context is invested in a wholesale liquidity bank account and may include money market and some fixed interest investments.

<sup>\*\*</sup> Cash in this context means investments in cash, bank bills and similar securities which have a short investment timeframe.



	Colonial First State Share Fund	Wholesale Geared	Colonial Firs Global Reso	st State Wholesale urces Fund
Fund Manager	Colonial First State   Limited (CFS)	Investments	Colonial Firs	st State Investments S)
Investment Objective		returns from capital growth by large Australian companies.	predominantl	ng-term capital growth by y investing in resource om around the world.
Investment Strategy	CFS's 'GDP Plus' approach is based on the belief that, over the medium-to-long term, share prices are driven by growth in a company's earnings, despite the existence of sentiment which can lead to short-term price volatility. The strategy of this Option is to use gearing and generally invest in high quality companies in the S&P/ASX 100 Accumulation Index. These companies generally have strong balance sheets and their earnings are expected to grow at a greater rate than the Australian economy as a whole. The Option's gearing effectively magnifies returns from the underlying investments, whether they are gains or losses. The Option predominantly invests in Australian companies and therefore does not hedge currency risk.		investing, ove in global res than attempt price moveme on quality re- over the work strong bal management,	strategy is to add value by or the medium-to-long term, source companies. Rather ring to predict commodity ents, CFS chooses to focus source companies from all d. Companies typically have lance sheets, quality high quality assets and a production. The Option does rrency risk.
Suggested Minimum Timeframe		6 years		6 years
Risk/Return Profile		High		High
Asset allocation Australian shares Global resources shares International shares Property Total growth assets	30/06/09 (%) 90.8 0 0 0 90.8	30/06/08 (%) 91.7 0 0 0 91.7	30/06/09 ( 0 99.0 0 0 99.0	%) 30/06/08 (%) 0 95.7 0 0 95.7
Aust. fixed interest Int. fixed interest Cash Total defensive assets	0 0 9.2* <b>9.2</b>	0 0 8.3 <b>8.3</b>	0 0 1.0* <b>1.0</b>	0 0 4.3 <b>4.3</b>
5 Year Compound average annualised returns to 30 June 2009 (% pa): Or since inception date (DD/MM/YYYY)	Smartsave 8.0% N/A	Smart Pensions 13,9% N/A	Smartsave 8.6% N/A	e Smart Pensions 8.7% N/A
Annual rate of return for 12 months to 30 June (% pa):	Smartsave	Smart Pensions	Smartsave	e Smart Pensions
2005 2006 2007 2008 2009	46.8% 54.1% 37.3% -28.0% -34.4%	63.0% 52.8% 57.4% -31.3% -28.9%	13.5% 49.5% 18.9% 16.5% -35.6%	14.7% 54.5% 20.7% 15.5% -38.6%

<sup>\*</sup> Cash in this context means investments in cash, bank bills and similar securities which have a short investment timeframe.

	Colonial First State Imputation Fund	Wholesale		redit Suisse Asset rowth Fund	Management Capital
Fund Manager	Colonial First State Limited (CFS)	Investments		berdeen Asset Mar berdeen)	nagement Limited
Investment Objective		capital growth with come by investing in a tralian companies.	me inc Op we	ostly capital growth ocome potential. There otion. The benchmark	a range of sectors to achieve over the long term with some is no listed benchmark for this a performance is based on the le various sector benchmarks mark asset allocation.
Investment Strategy	belief that, over the share prices are dri company's earnings, d sentiment which can le volatility. The strate therefore to invest in c strong balance sheets expected to grow at a Australian economy as has an emphasis on co dividend yields and income. The Option pri	roach is based on the medium-to-long term, ven by growth in a espite the existence of ead to short-term price gy of the Option is quality companies, with s, whose earnings are a greater rate than the s a whole. The Option ompanies paying higher some tax-effective redominantly invests in and therefore does not	diri an bu va Sii on se pe fra Cu int	versified underlying lalysis of economic usiness cycle and illuations.  Ince the performance in the business cycle ector weightings ir erformance over the lames.  Incrency hedging of ternational shares in	ments across sectors for this g fund is determined by factors which influence the consideration of asset of sectors varies depending e, Aberdeen aim to adjust n order to maximise the suggested investment time of the underlying fund's nay vary between 0-100%. nal fixed interest benchmark
Suggested Minimum Timeframe	5 years			5 years	
Risk/Return Profile	Hi	gh		High	
Asset allocation Australian shares International shares Property Total growth assets	<b>30/06/09 (%)</b> 98.5 0 0 <b>98.5</b>	<b>30/06/08 (%)</b> 97.2 0 0 <b>97.2</b>		<b>30/06/09 (%)</b> 44.9 29.1 1.5 <b>75.5</b>	<b>30/06/08 (%)</b> 41.9 24.7 2.8 <b>69.4</b>
Aust. fixed interest Int. fixed interest Cash Total defensive assets	0 0 1.5* <b>1.5</b>	0 0 2.8 <b>2.8</b>		22.0 0 2.5** <b>2.5</b>	8.3 13.1 9.2 <b>30.6</b>
5 Year Compound average annualised returns to 30 June 2009 (% pa): Or since inception date	Smartsave 3.7%	Smart Pensions 5.3%		Smartsave 1.5%	Smart Pensions 1.4%
(DD/MM/YYYY)	N/A	N/A		N/A	N/A
Annual rate of return for 12 months to 30 June (% pa):	Smartsave	Smart Pensions		Smartsave	Smart Pensions
2005	18.7%	29.3%		8.0%	9.3%
2006	19.9%	22.2%		14.4%	16.1%
2007	16.8%	14.7%		10.1%	11.1%
2008	-14.2%	-16.1%		-11.5%	-13.0%
2009	-15.8%	-14.9%		-10.4%	-12.8%

<sup>\*</sup> Cash in this context means investments in cash, bank bills and similar securities which have a short investment timeframe.

<sup>\*\*</sup> Cash in this context includes an allocation to syndicated loans to a maximum allowable of 20% and may include an allocation of global hybrids.



	Credit Suisse As International Sha	set Management ares Fund	Aberdeen Australian S	mall Companies Fund		
Fund Manager		Aberdeen Asset Management Limited (Aberdeen)		Aberdeen Asset Management Limited (Aberdeen)		
Investment Objective	international shar high level of grow	oosure to primarily es with potential for a th over the long term, of exposure to world ties.	the potential for some outperform the S&P/ASX S fees, over rolling three-ye primarily in small comp	e long-term capital growth with tax-effective income and to Small Ordinaries Acc Index, after ear periods. The Option invests anies listed or that Aberdeen ted within six-months on the ASX.		
Investment Strategy	The Option aims to invest primarily in a range of quality international share investments with a wide geographic spread and actively manages currency risk to add additional value. The management of international shares combines the skills of Aberdeen's Australian Asset Management team for country guidelines and currency management and Capital International Inc for stock selection.  Currency hedging of the assets may vary between 0 – 50%. The Option's benchmark is unhedged.		process, rigorous rese prospective investment the potential of the invover the medium to long seeks to invest in comp for capital growth and in The Option will primarily the ASX outside the S& exposure to cash investris initially outside of the becomes a part of this in to hold the security and	y invest in securities listed on P/ASX 100 Index, with some ments. If a security purchased S&P/ASX 100 Index, and later ndex, the Option can continue sell down the security in due f the Option to any individual		
Suggested Minimum Timeframe	5 years		5 years			
Risk/Return Profile		High	High			
Asset allocation Australian shares International shares Property Total growth assets	30/06/09 (%) 0 97.8 0 97.8	<b>30/06/08 (%)</b> 0 98.3 0 <b>98.3</b>	30/06/09 (%) 94.8 0 0 94.8	<b>30/06/08 (%)</b> 93.6 0 0 <b>93.6</b>		
Aust. fixed interest Int. fixed interest Cash Total defensive assets	0 0 2.2* <b>2.2</b>	0 0 1.7 <b>1.7</b>	0 0 5.2* <b>5.2</b>	0 0 6.4 <b>6.4</b>		
5 Year Compound average annualised returns to 30 June 2009 (% pa): Or since inception date	Smartsave -4.5% N/A	Smart Pensions -3.9% N/A	Smartsave 6.1%	Smart Pensions 7.1%		
(DD/MM/YYYY)  Annual rate of return	Smartsave	Smart Pensions	N/A Smartsave	N/A Smart Pensions		
for 12 months to 30 June (% pa): 2005 2006 2007 2008 2009	-2.7% 19.4% 1.8% -18.4% -17.6%	-2.0% 22.5% 2.5% -20.3% -18.6%	21.7% 19.1% 25.2% -19.4% -8.1%	25.9% 19.9% 29.8% -20.9% -9.1%		

<sup>\*</sup> Cash in this context means cash held in Australian bank deposits.

	Perpetual's Wholesa	le Industrial Fund	Platinum Internation	nal Fund	
Fund Manager	Perpetual Limited (Po	erpetual)	Platinum Asset Ma (Platinum)	nagement Limited	
Investment Objective		erm capital growth and vestment in quality hares.	term through search	ital growth over the long- ing out undervalued listed nents around the world.	
Investment Strategy	using consistent sha Perpetual's priority companies that r investment quality a priced. In determinir	and are appropriately ng investment quality, efully selected on the stment criteria:	on share markets portfolio ideally wil stocks that Plat undervalued by undervalued stocks may be invested in sell securities that it	cannot be found funds cash. Platinum may short considers overvalued. 's portfolio will have 50%	
Suggested Minimum Timeframe	5 y	ears	5 years		
Risk/Return Profile	Н	igh	High		
Asset allocation Australian shares International shares Property Total growth assets  Aust. fixed interest Int. fixed interest Cash	30/06/09 (%) 97.4 0 0 97.4 0 0 0 2.6*	30/06/08 (%) 97.4 0 0 97.4 0 0 0 2.6	30/06/09 (%) 0 83.0 0 83.0 0 0 17.0**	0 83.0 0 <b>83.0</b> 0 <b>83.0</b> 0 0	
Total defensive assets	2.6	2.6	17.0	17.0	
5 Year Compound average annualised returns to 30 June 2009 (% pa):	Smartsave 2.8%	Smart Pensions 3.1%	Smartsave 3.3%	Smart Pensions N/A	
Or since inception date (DD/MM/YYYY)	N/A	N/A	N/A	-1.6% (01/07/2006)	
Annual rate of return for 12 months to 30 June (% pa):	Smartsave	Smart Pensions	Smartsave	Smart Pensions	
2005 2006 2007 2008 2009	16.2% 12.5% 22.6% -20.9% -9.4%	21.1% 13.3% 25.6% -24.6% -10.4%	-2.0% 22.6% 2.7% -15.5% 12.9%	N/A N/A 0.00% -17.3% 15.1%	

<sup>\*</sup> Cash in this context means investments in cash, bank bills and similar debt securities which have a short investment timeframe.

<sup>\*\*</sup> Cash in this context means cash held in Australian bank deposits.



	UBS Australian Share Fun	d		
Fund Manager	UBS Global Asset Management (Australia) Limited			
Investment Objective	The Option aims to provide investors with a total return (after management costs) in excess of the S&P/ASX 300 Accumulation Index Benchmark when measured over rolling five year periods.			
Investment Strategy	The Option is an actively managed portfolio of securities listed on the Australian Stock Exchange or those we reasonably expect to list within 6 months.  The Option may also invest indirectly in listed Australian securities via investments in other UBS managed funds, including the UBS Australian Small Companies Fund which includes companies which may be listed in New Zealand but not in Australia – this exposure is likely to be small. The Option may invest in financial derivatives to gain exposure to the Australian sharemarket or to manage investment risk.  Normally the Option will hold between 30 and 60 stocks/subfunds with at least 75% of the Option invested in stocks that comprise the S&P/ASX 100 Index. The Option can hold a maximum of 10% in cash.			
Suggested Minimum Timeframe	5 years			
Risk/Return Profile		High		
Asset allocation Australian shares International shares Property Total growth assets	<b>30/06/09 (%)</b> 98.3 0 0 <b>98.3</b>	<b>30/06/08 (%)</b> 98.2 0 0 <b>98.2</b>		
Aust. fixed interest Int. fixed interest Cash Total defensive assets	0 0 1.7 <b>1.7</b>	0 0 1.8 <b>1.8</b>		
5 Year Compound average annualised returns to 30 June 2009 (% pa): Or since inception date (DD/MM/YYYY)	Smartsave 5.6% N/A	Smart Pensions 7.3% N/A		
Annual rate of return for 12 months to 30 June (% pa):	Smartsave	Smart Pensions		
2005 2006 2007 2008 2009	16.9% 18.2% 22.1% -13.8% -9.6%	22.8% 20.6% 26.0% -14.9% -10.4%		

<sup>\*</sup> Cash in this context means high quality short term call deposits, cash equivalent securities, such as semi-government, bank bills of exchange, corporate and asset backed promissory notes, and interest rate investment contracts (or equivalent).

# **CLOSED INVESTMENTS**

	Smartsave Capita	al Stable Fund		LM Mortgage Income I	Fund	
Fund Manager	Trust Company L	imited		LM Investment Manag	ement Limited (LM)	
Investment Objective		rn equivalent to the before fees and		capital. Income is g	ome stream while maintaining generally derived from first tial for capital growth is low.	
Investment Strategy	bank bills and over The Trustee has conew applications. and redemptions	losed this Option to The Option is liquid can made at any they comply with		lending policies with a for fixed rate first mortgages geographic location, and • a diversified portfolio over commercial, resupport vacant land; and • interest bearing case securities.  The Trustee provided redemption request suspended all application from the Fund with effect total investment was du 3 March 2009 LM Investigation.	ach is based on responsible ocus on short to medium term is that are diversified by sector, it size. The Option invests in:- of registered first mortgages idential, industrial, retail and in investments and "at call"  LM Investments with a full in September 2008 and ons and redemptions to and act from 22 August 2008. The investments closed the Fund to all ptions pending repayment of commonwealth Bank.	
Suggested Minimum Timeframe	6-12 months			2 years		
Risk/Return Profile	L	0W		Low/Medium		
Asset allocation	30/06/09 (%)	30/06/08 (%)		30/06/09 (%)	30/06/08 (%)	
Australian shares International shares	0	0	Ш	0	0	
Property	0	0	Ш	0	0	
Total growth assets	0	Ŏ		Ö	0	
Aust. fixed interest	0	0		100	93.1	
Int. fixed interest	0	0	Ш	0	0	
Cash	100*	100	Ш	0**	6.9	
Total defensive assets	100	100		100	100	
5 Year Compound average annualised returns to 30 June 2009 (% pa):	Smartsave N/A	Smart Pensions N/A		<b>Smartsave</b> N/A	Smart Pensions N/A	
Or since inception date (DD/MM/YYYY)	0.5% (17/12/2007)	1.1% (17/12/2007)		5.0% (11/03/2005)	5.5% (11/03/2005)	
Annual rate of return for 12 months to 30 June (% pa):	Smartsave	Smart Pensions		Smartsave	Smart Pensions	
2005	N/A	N/A		N/A	N/A	
2006	N/A	N/A		5.9%	5.6%	
2007	N/A	N/A		4.8%	4.9%	
2008 2009	N/A 0.8%	N/A 1.6%		5.1% 4.2%	5.8% 5.6%	
2009	0.070	1.070		4.270	3.070	

<sup>\*</sup> Cash in this context means cash held in Australian bank deposits.

<sup>\*\*</sup> Cash in this context means cash and 'at call' securities.



	MacarthurCook Mor	tgage Fund	Challer	nger Wholesald	e Hybrid Property Fund
Fund Manager	MacarthurCook Fun Limited	ds Management	Challer	nger Managed	Investments Limited
Investment Objective	income with a low leve	with regular monthly el of investment risk, and S Bank Bill Index (after	Compos while pi	ite Index, over roviding capital	nmark, the InTech Property rolling three year periods growth and some income g term (at least five years)
Investment Strategy	portfolio of mortgages investment residential and other income proc On 24 October 200 suspended all applicat and from the under Manager has allowed (December 2008, Marc	8 the Fund Manager ions and redemptions to rlying fund. The Fund quarterly redemptions ch 2009 and June 2009) ese will continue until all	property macroe specific property deliverir listed pr On 20 A all appli	y securities the conomic and research and y investments and a projected respectly trusts.	ve property manager. For ey employ a 'top-down 'bottom-up' company analysis approach. Directore selected with the aim of ate of return above that of the selected with the aim of ate of return above that of the selected with the aim of ate of return above that of the selected with t
Suggested Minimum Timeframe	2 y	rears		5	years
Risk/Return Profile	Low/N	Medium		Medium/High	
Asset allocation Australian shares International shares Listed property securities Unlisted property Total growth assets	30/06/09 (%) 0 0 0 0 0	30/06/08 (%) 0 0 0 0 0	3	0 0 0 22.0 69.0 <b>91.0</b>	30/06/08 (%) 0 0 0 94.0 94.00
Aust. fixed interest Int. fixed interest Alternative invests. Cash Total defensive assets	75.0 0 0 25.0* <b>100</b>	73.0 0 0 27.0 <b>100</b>		0 0 0 9.0** <b>9.0</b>	0 0 0 6.0 <b>6.0</b>
5 Year Compound average annualised returns to 30 June 2009 (% pa): Or since inception date	Smartsave N/A 3.3%	Smart Pensions N/A 3.8%	S	martsave -2.6% N/A	Smart Pensions -2.2% N/A
(DD/MM/YYYY)	(15/12/2006)	(15/12/2006)		1V/ <i>P</i> 1	IV/A
Annual rate of return for 12 months to 30 June (% pa):	Smartsave	Smart Pensions		Smartsave	Smart Pensions
2005 2006 2007 2008 2009	N/A N/A N/A 3.9% 2.6%	N/A N/A N/A 4.3% 3.3%		6.2% 9.5% 8.8% -11.2% -22.1%	9.3% 10.8% 18.0% -13.0% -23.0%

<sup>\*</sup> Cash in this context means bank deposits and short term money market securities with a maturity of less than 185 days.

<sup>\*\*</sup> Cash in this context means cash and cash equivalents including cash on hand, deposits held at call with banks, other short-term highly liquid investments including cash management trusts, and bank overdrafts.

	Smartsave High-Yield	d B	Smartsave High-Yield	10
Fund Manager	Basis Capital Pty Ltd		Centro MCS Manager	Limited
Investment Objective	returns with an empha	with relatively stable asis on income yield and capital base, rather than a.		with relatively stable sis on income yield and I growth.
Investment Strategy	The Option invests in the Basis Yield Fund. On 16 July 2007 the Fund Manager suspended all applications and redemptions to and from the underlying fund.  Information on asset allocation and unit pricing (and consequently investment returns) is not available until the Fund Manager reopens the underlying fund.		The Option invests in the Centro Directory Property Fund. On 17 December 2007 to Fund Manager suspended all applications a redemptions to and from the underlying fur Information on asset allocation and upricing (and consequently investment return is not available until the Fund Manager opens the underlying fund.	
Suggested Minimum Timeframe	3 y	ears	3 ус	ears
Risk/Return Profile	Low/Medium		Low/Medium	
Asset allocation Australian shares International shares Listed property securities Unlisted property Total growth assets  Aust. fixed interest Int. fixed interest Alternative invests. Cash Total defensive assets	30/06/09 (%) N/A	30/06/08 (%) N/A	30/06/09 (%) N/A	30/06/08 (%) N/A
5 Year Compound average annualised returns to 30 June 2009 (% pa): Or since inception date (DD/MM/YYYY)	Smartsave N/A N/A* (16/07/2007)	Smart Pensions N/A N/A (16/07/2007)	Smartsave -2.6% N/A (1712/2007)	Smart Pensions -2.2% N/A (17/12/2007)
Annual rate of return for 12 months to 30 June (% pa): 2005 2006	Smartsave N/A N/A	Smart Pensions  N/A  N/A	Smartsave N/A N/A	Smart Pensions  N/A  N/A
2007 2008 2009	N/A N/A N/A	N/A N/A N/A	N/A N/A N/A	N/A N/A N/A

<sup>\*</sup> Since closing their fund to new money and redemptions, the fund manager has not issued a unit price or provided the investment option's asset allocation.



	Smartsave High-Yield D			
Fund Manager	Colonial First State Investments Limited (CFS)			
Investment Objective	To provide investors with relatively stable returns with an emphasis on income yield and maintaining a secure capital base, rather than seeking capital growth.			
Investment Strategy	The Option invests in the CFS Wholesale Diversified Strategies Fund. On 26 May 2008 CFS suspended all applications and redemptions to and from the underlying fund.  The Fund Manager has allowed redemptions from the underlying fund and has currently repaid 91% of monies invested. The balance will be paid when available.			
Suggested Minimum Timeframe	5 years			
Risk/Return Profile	High			
Asset allocation Australian shares International shares Listed property securities Unlisted property Total growth assets  Aust. fixed interest Int. fixed interest Cash Total defensive assets	30/06/09 (%) 30/06/08 (%)  0 0 0 0 0 100 100 100 0 0 0 0 0 0 0 0			
5 Year Compound average annualised returns to 30 June 2009 (% pa): Or since inception date (DD/MM/YYYY)	Smartsave Smart Pensions N/A N/A* N/A			
Annual rate of return for 12 months to 30 June (% pa): 2005 2006 2007 2008 2009	Smartsave Smart Pensions  N/A N/A N/A N/A N/A N/A N/A N/A N/A N/			

<sup>\*</sup> Since closing their fund to new money and redemptions, the fund manager has not issued a unit price or provided the investment option's asset allocation.

#### Plan investments

Set out below is certain information about the Plan's investments as a whole.

### **Fund Managers**

Zurich Investment Management Limited was replaced as the investment manager for the Smartsave multi-manager investment options by van Eyk with effect from 30 September 2009. The relevant investment options continue to have the same asset allocation and the same fee structure.

### Investments held representing more than 5% of Plan assets

At 30 June 2009, the following investment products each held more than 5% of the Plan's assets.

Investment Product	Amount Invested	% of Plan Assets
Smartsave Balanced	\$38,361,000	16.2
Trust Cash Management Fund*	\$20,593,000	8.7
Russell Diversified 50 – Class A Fund	\$14,363,000	6.1
UBS Cash Fund	\$13,180,000	5.6

<sup>\*</sup>Trust Company Limited is the responsible entity of the Trust Cash Management Fund. Trust Company Limited is the Trustee's parent company. The Trustee's arrangement with Trust Company Limited is conducted on an arm's length commercial basis. The Plan has a small investment in directly owned Trust Company Limited shares.

#### **Investment in Derivatives**

Derivatives are investments that derive their value from an underlying asset or asset class (for example, an option to purchase a share at a particular price some time in the future).

The Trustee does not intend to directly invest in any futures, options or other similar investments. However, where applicable, the underlying fund managers may use such investments indirectly as a hedging device to help protect the value of assets against a significant decline in investment markets. The Trustee monitors the underlying fund manager's use of derivatives on a six monthly basis through the receipt of investment reports from the Promoter.

If you wish to obtain further information in respect of whether an underlying fund manager uses derivatives, you should refer to the relevant section in the PDS for the specific investment option. You can access this PDS on the Promoter's website (www.gisconcepts.com.au) or you can contact the Promoter and request that a hard copy be sent to you via mail free of charge.



## **INTERNET ACCESS**

The Plan provides a comprehensive online superannuation and pension administration system specifically developed for access via the Internet.

The Plan's administration is run via the Internet and your account details can be accessed using a web browser. The information is 'live'. This means that you can access up-dated material as it is input into the system. If you don't have internet access you can still access information by contacting your Adviser or the Plan's Administrator (contact details on page 2).

# **ACCESSING YOUR DATA ONLINE**

If you wish to access your information online follow the following steps:

- 1. You will need to have a valid email address
- 2. Using that email address, send an email to smartsave@tranzact.com.au requesting online access ensure that you include your plan member number in the email subject line
- 3. A password will be system generated and sent to you by email at your email address
- 4. Access the Promoter's website at www.gisconcepts.com.au and click on the icon, Smartsave Admin Log-in
- 5. You will immediately be connected to the Smartsave online administration database
- 6. Type in your log-in details under the 'Login here' icon and this takes you to your 'home page', where all of your personal information is available to you.

### **Adviser Access to Information**

The Plan's administration is also designed to support the relationship between you and your Adviser. Where you have consented, your Adviser will also have access to your Plan information. There are separate avenues for accessing the Plan's administration system, which means that both you and your Adviser can be looking at the same 'live' information while discussing retirement planning options.

### PLAN INFORMATION

The Plan is a comprehensive superannuation arrangement that offers you a wide choice of contribution options. In addition, you can choose to have insurance cover for a range of death, terminal illness, total and permanent disablement and income protection benefits (depending on the Scheme you participate in). If you need any further information on these options, please contact your Adviser or the Administrator (contact details on page 2) and refer to the PDS applicable to you.

#### **Fees and Costs**

For information about the fees and costs that impacted your investment for the year ending 30 June 2009, you should refer to your Annual Statement of Benefits and the PDS

### **Member Protection**

If at the end of a reporting period, the amount of your Plan account is less than \$1,000 and the amount includes or has included contributions made by an employer in accordance with superannuation legislation (Superannuation Guarantee Contributions), a certified agreement or industrial award (Mandated Employer Contributions), then the amount of certain fees and costs that can be deducted directly from your account is limited by legislation. Generally, the maximum amount of the relevant fees and costs that can be deducted from your account is the amount of the earnings allocated to your account balance in the relevant reporting period. If the relevant fees and costs are higher than the earnings allocated to your account you will receive a rebate to the value of the excess amount for that reporting period (this will appear as a member protection rebate on your Annual Statement of Benefits).

Note: this protection does not extend to government charges, tax, insurance premiums and indirect fees deducted prior to the allocation of earnings to your account. Negative investment earnings can reduce your member's account even if your account is subject to member protection and, in certain circumstances, a \$10 administration fee may be applied.

#### **Contributions**

Contributions can generally include:

- employer contributions, including salary sacrifice contributions;
- member contributions, including personal deductible contributions and personal (after-tax) contributions;
- · Government co-contributions; and
- amounts that may be paid by you on behalf of your spouse that may qualify for a spouse rebate (provided the eligibility
  criteria in tax legislation is met for more information, see page 37 of this Annual Report).

Contributions can generally be made in the following circumstances:

Age	Employer contributions	Your contributions
Under 65	Any employer contributions can be made	Member contributions may be made by or for you
65 to 69	Mandated Employer Contributions (ie Superannuation Guarantee Contributions and contributions under a certified agreement or award) can be made Other employer contributions can be made subject to the work test*	Member contributions can be made by you or on your behalf subject to the work test*  First Home Saver Account balances can be transferred into superannuation subject to certain conditions**
70 to 74	Mandated Employer Contributions can be made  Other employer contributions can be made subject to the work test*, provided contributions are received on or before the day that is 28 days after the end of the month in which you turn 75	Member contributions can be made by you subject to the work test*, provided contributions are received on or before the day that is 28 days after the end of the month in which you turn 75
75 and over	Only Mandated Employer Contributions can be made	Member contributions cannot be accepted

<sup>\*</sup> Eligibility to contribute is subject to you being gainfully employed on at least a part-time basis (gainfully employed meaning for at least 40 hours in a period of not more than 30 consecutive days in the financial year in which contributions are made).

<sup>\*\*</sup> Where you have a First Home Saver Account and you close the account, you can transfer the balance into superannuation (FHSA Contribution). Such a contribution can be accepted by the Plan provided that you are less than 70 years of age. Any monies received as a FHSA Contribution will be treated as a non-concessional contribution and will count toward your non-concessional cap in the financial year it is received.



If the Trustee does not hold your tax file number (**TFN**) it cannot accept member contributions by you or on your behalf. The Plan cannot accept a one-off non-concessional contribution in excess of your non-concessional contributions limit (see page 38 of this Annual Report for more information about this).

Where the Trustee becomes aware that contributions made to Smartsave do not comply with the legislative requirements, the Trustee cannot accept them and is required to refund contributions within 30 days (or as soon as reasonably possible). Any refund may be adjusted for permissible investment fluctuations, administrative and transaction costs and insurance premiums.

You can also contribute other amounts such as certain employer termination payments (payable directly by an employer), certain disablement amounts on settlement of a disability claim (outside of superannuation), proceeds from the sale of a small business and superannuation sourced from a foreign superannuation fund. If you are going to receive any of these amounts or are considering payment of them into superannuation, we recommend you obtain expert financial and taxation advice.

### **Government Co-contributions**

Co-contributions are payments made by the Government to the superannuation accounts of eligible low and middle income earners.

You will be eligible for the Government co-contribution if:

- you make a personal super contribution from your after-tax income into a complying super fund or retirement savings
  account by 30 June (this does not include salary sacrifice contributions, personal tax deductible contributions or spouse
  contributions);
- for the 2009/2010 financial year, your total income is less than \$61,920, which includes your assessable income plus
  reportable fringe benefits less any deductions for carrying on a business. With effect from 1 July 2009, your total income
  includes any reportable employer super contributions, including amounts you may have contributed to superannuation by
  way of salary sacrifice;
- 10% or more of your income is from eligible employment, running a business or a combination of both (but for the purpose of determining the 10% rule, your income is not reduced by business deductions);
- you are less than 71 years old at the end of the year of income;
- you do not hold an eligible temporary resident visa at any time during the year; and
- you lodge your income tax return.

The maximum co-contribution payable by the Government in the 2009/2010 financial year of \$1,000 is available to you if your total income is less than \$31,920, being the lower income threshold, and you make a personal contribution of \$1,000 in the financial year. That is, the Government will match your personal contribution by contributing \$1.00 for each dollar you contribute up to a maximum of \$1,000. The maximum co-contribution payable is reduced as income increases, at the rate of 3.333 cents for each dollar over \$31,920, gradually reducing to nil if you who earn \$61,920, being the higher income threshold.

This reflects a temporary reduction in the Government matching rate and maximum co-contribution and will gradually increase as set out below:

- For the 2010/2011 and 2011/2012 financial years, the matching rate will continue to be 100%, with a maximum co-contribution of \$1,000, reduced by 3.333 cents for each dollar of total income above the lower income threshold.
- For the 2012/2013 and 2013/2014 financial years, the co-contribution will increase to \$1.25 for each \$1.00 contributed by you, with a maximum co-contribution of \$1,250, reduced by 4.167 cents for each dollar of total income above the lower income threshold: and
- For the 2014/15 financial year and onwards, the co-contribution will revert to its previous level of \$1.50 for every \$1.00 contributed by you, with a maximum co-contribution of \$1,500, reduced by 5 cents for each dollar of total income above the lower income threshold.

The income thresholds shown above are subject to annual indexation. For the 2008/2009 financial year the lower income threshold was \$30,342 and the higher income threshold was \$60,342.

For further information about the Government co-contribution go to www.ato.gov.au.

#### **Rollovers and Transfers**

Amounts can also be rolled over or transferred into your account from other complying superannuation funds, approved deposit funds or retirement savings accounts.

### **Contributions splitting for Couples**

Contributions such as Superannuation Guarantee Contributions, salary sacrifice and personal tax deductible contributions (concessional contributions) can be split between spouses. See page 38 of this Annual Report for more information about concessional contributions.

Please note that only 85% of concessional contributions may be split because contributions tax of 15% is applied to these contributions when they are paid into a superannuation fund. It is no longer possible to split non-concessional contributions including personal (after tax) contributions and the splittable amount of concessional contributions is also subject to a maximum of your concessional contributions cap (see page 38 of this Annual Report for more information about contributions caps).

You should also note that certain amounts in your account may not be split such as benefits subject to a family law payment split or payment flag, rollovers from other funds or amounts used to start a pension. The Trustee also reserves the right to make whatever adjustments to the splittable amount it considers necessary or appropriate.

Contributions made in the financial year prior to the financial year when the contributions splitting application is lodged can be split. You can also split contributions made in the year in which a transfer or rollover request is made. If you would like more information about contribution splitting, contact the Administrator (contact details on page 2).

### **Pension Benefits**

The Plan provides you with the opportunity to receive an income stream in your retirement or the transition period leading to retirement (known as a Transition to Retirement Pension). When you are receiving a pension from the Plan, the Government places certain minimums on the amount that must be paid, based on the balance of your pension account at 1 July each year Please note that the Government halved the standard minimum pension amount in the second half of the 2008/2009 financial year (subject to certain conditions) and the 2009/2010 financial year as set out below:

Age	Standard minimum amount	2008/2009 and 2009/2010 Financial Years
Under 65	4%	2%
65 to 74	5%	2.5%
75 to 79	6%	3%
80 to 84	7%	3.5%
85 to 89	9%	4.5%
90 to 94	11%	5.5%
95 plus	14%	7%

Where the minimum pension is not paid, there may be social security and taxation consequences.



#### **Insurance Benefits**

The Plan provides extensive insurance benefit options depending on the Scheme you participate in, including:

- · death benefits;
- terminal illness benefits;
- · total and permanent disablement benefits; and
- income protection benefits.

If you require further information about your insurance benefit options, please contact your Adviser or the Administrator (contact details on page 2) and refer to the PDS. Some Schemes provide automatic insurance cover (subject to eligibility criteria being met). If you have automatic cover you should be aware that the cover can cease in certain circumstances (for example, when you reach a maximum age or your employment status changes). In some circumstances cover will cease without any prior notification to you. Please refer to your PDS for further information. We recommend you speak to your Adviser or you obtain professional advice so you are aware of the circumstances in which your cover will cease.

**IMPORTANT NOTE:** Please advise us immediately if any of your details change or if any information is incorrect on your Annual Statement of Benefits as this may affect the quantum of, or cover provided under, your insurance benefits.

### **Annual Statement of Benefits**

You should have received your Annual Statement of Benefits showing your Plan benefits and entitlements as at 30 June 2009.



# **Financial summary**

Set out below is an abridged version of the Plan's audited Financial Statements for the year ended 30 June 2009.

SUMMARY STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2009		
Item	2009 (audited) \$'000	2008 (audited) \$'000
Assets		
Investments	\$205,700	\$242,752
Other assets	\$31,672	\$20,373
Total	\$237,372	\$263,125
Less Liabilities		
Income tax liabilities	\$239	\$1,678
Other liabilities	\$9,834	\$2,916
Total	\$10,073	\$4,594
Equals net assets available to pay benefits	\$227,299	\$258,531
Represented by liability for accrued benefits	\$227,299	\$258,531
Movement in Liability for Accrued Benefits		
Opening balance	\$258,531	\$280,730
Increase in accrued benefits	\$7,657	\$13,713
Benefits paid	\$38,889	\$35,912
Closing Balance	\$227,299	\$258,531

SUMMARY OPERATING STATEMENT FOR THE YEAR ENDED 30 JUNE 2009			
Item	2009 (audited) \$'000	2008 (audited) \$'000	
Revenue			
Gross investments income	-\$20,828	-\$28,238	
Contributions and transfers from other funds	\$36,548	\$50,586	
Other revenue	\$1,584	\$1,401	
Total	\$17,304	\$23,749	
Less Expenses			
Management costs	\$3,412	\$3,721	
Insurance premiums	\$2,488	\$2,753	
Income tax & other regulatory costs	\$3,747	\$3,562	
Total	\$9,647	\$10,036	
Equals benefits accrued as a result of operations	\$7,657	\$13,713	

A copy of the full audited Financial Statements and auditors report is now available on request to the Trustee via the Administrator (contact details on page 2).



#### **Administrator Review**

Independent to the Plan audit, the Trustee commissioned a review of the Administrator to assess the overall administration and management processes of the Plan and has received that report. Amongst other things, the report recommends that certain processes and procedures currently utilized by the Administrator need to be revised.

The Plan's Auditor, Chris Malkin, of WHK Melbourne reviewed the Plan's financial statements and members' records in the context of his responsibilities as Approved Auditor as outlined by APRA and as expressed in the format of the 2009 Auditor's report on financial statements and compliance for a reporting entity. During the course of his audit of the Plan's 2009 financial statements the auditor brought a number of matters to the attention of the Administrator and Trustee.

These matters were not considered to be material in the context of the financial statements on the basis that the Auditor confirmed to the Trustee that the matters raised (together with the matters disclosed in the report) do not materially impact the monetary value of the Plan or the valuations given in the financial statements.

The Trustee advises that the 2009 Auditor's report be read with the knowledge of these matters.

# **Unit pricing**

The Plan is a master trust that comprises a number of Schemes. These Schemes were created when a number of separate and individual superannuation funds were transferred into the Plan. The unit pricing calculations which continue to apply to members' entitlements in the Plan are unchanged from the methodology used in the previous funds. This means that within the Plan different unit pricing methodologies are used in the various Schemes. The valuations in the Plan's 2009 Financial Statement are based on these different methodologies. The Trustee is currently revising the unit pricing policy so that one unit pricing methodology will apply to all members' entitlements in the Plan.

### **Deed Amendments**

On 27 April 2009, the trust deed governing the Plan was amended to take into account changes to the definitions of 'Dependant' and 'Spouse' – refer to page 44 of this Annual Report for details of these changes.

# **Anti-Money Laundering & Counter-Terrorism Financing (AML/CTF)**

You will be required to provide proof of identity prior to being able to access your benefits either as a lump sum or in the form of a pension in accordance with the customer identification and verification requirements under the AML/CTF legislation.

These requirements may also be applied by the Trustee from time to time in relation to the administration of your superannuation benefits as required or considered appropriate under the AML/CTF legislation. You will be notified of any requirements when applicable. If you do not comply with these requirements there may be consequences for you, such as a delay in, or non-payment of, your benefits.

The Trustee is also regulated by the Australian Transaction Reports and Analysis Centre (AUSTRAC) which has responsibility for the AML/CTF legislation. The Trustee is required to provide yearly compliance reports to AUSTRAC and notify AUSTRAC of suspicious transactions. This may involve the provision of personal information about you to AUSTRAC.

Note: confirmation of your identity is also required when transferring superannuation benefits between superannuation funds under standardised transfer request processes applicable from 1 July 2007. Failure to provide necessary information may result in a delay in, or non-payment of, the transfer of your benefits.

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# **TAXATION**

This section gives a summary of the taxation rules, based on laws applicable at the time of writing this Annual Report. It is a general summary of the main taxation implications. The impact of the taxation rules on you personally will depend on your individual circumstances. For this reason, we strongly recommend you obtain professional taxation advice that takes into account your personal circumstances. If you require any factual information in respect of the tax on your investment applicable in the period prior to 1 July 2009, please refer to your Adviser or contact the Administrator (contact details on page 2). Information is also available from the Australian Tax Office (ATO) website at www.ato.gov.au.

### **Contributions - Deductions and Rebates**

The Government provides certain taxation incentives when you decide to invest in superannuation.

- An employer is generally entitled to a full deduction for all contributions to superannuation on behalf of employees under age
  75. Certain criteria must be met including that the employee is engaged in producing the employer's assessable income.
  Contributions made within 28 days of the end of the month in which an employee turns 75 or required to be made under an
  industrial award or other prescribed arrangements (after age 75) may also be deductible.
- Where you are self-employed or otherwise an "eligible person" (with less than 10% of your assessable income, reportable employer super contributions and reportable fringe benefits attributable to your employment as an employee) you are generally entitled to a full deduction for superannuation contributions provided you are under age 75 and certain conditions are met. You are subject to special rules if you are under 18. To obtain a deduction, you must lodge a section 290-170 notice of intention to claim a tax deduction (**Deduction Notice**) (previously referred to as an 82AAT notice) which must be submitted to the Trustee by the earlier of:
  - the day of lodgement of your tax return, or
  - the end of the financial year following the year your contribution was made.

The Deduction Notice must be acknowledged by the Trustee. The Trustee can refuse to acknowledge a Deduction Notice in certain circumstances (for example, where your account balance does not contain sufficient monies to meet the tax applicable to deductible contributions).

 You may claim a spouse contribution rebate (maximum \$540) for any contributions made by you on behalf of your spouse, depending upon your spouse's assessable income (including reportable fringe benefits and salary sacrifice contributions into superannuation), as detailed below:

Spouse assessable income	Contribution rate
0 to \$10,800	18% of the lower of: (a) total contributions for the year (b) \$3,000
Between \$10,801 and \$13,799	18% of the lower of: (a) total contributions for the year (b) \$3,000 (reduced by \$1 for each \$1 of income in excess of \$10,800)
\$13,800 and over	Nil

There are other amounts that can be contributed to superannuation, for example, certain employer termination payments (payable directly by an employer), certain disablement amounts on settlement of a disability claim (outside of superannuation), proceeds from the sale of a small business and superannuation sourced from a foreign superannuation fund. For information about the taxation treatment of these amounts we recommend you obtain appropriately qualified tax advice.



#### **Taxation of contributions**

- Tax is payable by the Trustee on concessional contributions. Tax may also be payable directly by you in relation to your concessional and non-concessional contributions.
- 2. Concessional contributions include deductible employer and self employed contributions. Non-concessional contributions include member (after-tax) contributions.
- 3. A concessional tax rate of 15% will apply to concessional contributions up to \$25,000 per person for the 2009/2010 financial year (subject to indexation in future years) payable by the Trustee. Transitional arrangements apply until 30 June 2012 where you are aged 50 or over at any time during this period allowing concessional contributions of up to \$50,000 per year. Concessional contributions in excess of these limits will incur additional tax of 31.5% payable directly by you. This amount may be released from a superannuation fund upon presentation of a release authority issued by the ATO (ATO Release Authority). Any excess concessional contributions will also count towards the amount of a member's non-concessional contributions (see below).
- 4. If the Trustee does not hold your TFN by the end of the year in which contributions are received, your concessional contributions (called no-TFN contributions) will be taxed at the highest marginal tax rate (plus Medicare levy). The Trustee may adopt whatever measures it considers appropriate to manage any tax liability that might arise on the part of the Plan as a result of a TFN not being held including deducting tax from concessional contributions as they are received or rejecting concessional contributions. A superannuation fund may (but is not obliged to) recover any additional tax paid by it in respect of your no-TFN contributions if subsequently provided with your TFN (within 3 years after the year in which the contributions were received). The Trustee will make reasonable endeavours to recover such tax but does not guarantee it will do so in the event that you cease membership prior to the Trustee receiving your TFN.
- 5. Non-concessional contributions will be limited to \$150,000 per person per annum (for the 2009/2010 financial year). If you are under age 65 you can bring forward 2 years of future entitlements averaged over a 3 year period, giving you a cap of \$450,000 over a 3 year period. Once you turn age 65 you will be able to make non-concessional contributions of up to \$150,000 in each financial year provided you satisfy the work test in each relevant year. The \$150,000 cap will be indexed in future years so it is always 6 times the cap on concessional contributions applicable to people under 50. Non-concessional contributions in excess of these limits will incur tax at the top marginal tax rate (plus Medicare levy) payable directly by you. This amount must be released from a superannuation fund upon presentation of an ATO Release Authority.

Note: Spouse contributions will be included in the receiving spouse's cap. Government co-contributions, personal contributions made from certain proceeds from the disposal of qualifying small business assets up to a lifetime limit of \$1.1 million (for the 2009/2010 financial year, subject to indexation) and personal contributions from proceeds from certain payments for personal injury resulting in permanent disablement made within 90 days of receiving the payment will not count towards the non-concessional contributions cap.

# **Taxation of Benefits (other than death benefits)**

Tax may be payable on a lump sum benefit paid to you depending largely on your age and whether the Trustee holds your TFN. In general, lump sum benefits (and pensions) paid to persons age 60 or over are tax free (if paid from a taxed source). Tax is payable on lump sum benefits paid to you if you are under age 60, as outlined in the following table for the 2009/2010 financial year:

Age/status	Component and tax treatment for a Lump Sum
Age 60 or over	Tax free
Preservation age (generally age 55) to age 59	Tax free component* is tax free. Taxable component**  • The first \$150,000*** is tax free  • The amount above \$150,000*** is taxed at 15% (plus Medicare levy).
Less than preservation age	Tax free component* is tax free. Taxable component** taxed at 20% (plus Medicare levy)

<sup>\*</sup> The tax free component consists of amounts such as the accumulation of non-concessional contributions, pre 1983 components and invalidity components. If you would like more information about these components contact Client Services on 1300 360 971.

If your benefit includes an untaxed element, higher tax may be applicable. In addition, when any benefit is paid, it must comprise of both tax-free and taxable components, in the same proportions as your total benefit. You cannot nominate to withdraw specific components of your benefit. If the Trustee does not have your TFN at the time a benefit is paid, tax may be deducted from the taxable component at the top marginal tax rate, plus the Medicare levy.

Tax is not generally payable when transferring benefits to another superannuation fund or product (eg. pension) or where a terminal illness benefit is paid.

# **Taxation of death benefits**

Where a death benefit is paid to a dependant (for tax purposes – see below) as a lump sum or pension (regardless of age) the benefit will be tax free.

A death benefit paid to a non-dependant (for tax purposes – see below) can generally only be paid as a lump sum. In this instance the tax free component (as outlined above) is tax free, whilst the taxable component is taxed at 16.5%, inclusive of the Medicare levy. Where a non-dependant receives an insurance payout as part of the death benefit, a portion of this amount may be an element untaxed (relating to the future service period of the insurance amount). Any element untaxed of the death benefit will be taxable at the maximum rate of 31.5%, inclusive of Medicare levy. Tax on any taxable component may be higher if the Trustee does not hold your TFN.

Where a death benefit is received by the legal personal representative of a deceased estate, tax is determined according to who is intended to benefit from the estate.

A dependant for taxation purposes generally includes a spouse, a child under 18 and any other person who was financially dependent on, or in an interdependency relationship with, the deceased member. It generally does not include an adult child aged 18 or more (unless financially dependent or in an interdependency relationship with the deceased).

Note that this definition of dependant for tax purposes differs from that applicable to a trustee's determination about the distribution of death benefits (see page 44 of this Annual Report for further information).

<sup>\*\*</sup> The taxable component is the balance of your benefit and consists of amounts such as the accumulation of concessional contributions and the post 1983 component. The tax rate of 20% assumes that you have quoted your TFN to the trustee for superannuation purpose. If you have not done so at the time of receiving a benefit from the Plan then the tax rate will be 45%. If you would like more information about these components contact Client Services on 1300 360 971

<sup>\*\*\*</sup> The \$150,000 benefit limit is indexed in line with average weekly earnings each year and increased in \$5,000 increments. The tax rate of 15% assumes that you have quoted your TFN to the trustee for superannuation purpose. If you have not at the time of receiving a benefit from the Plan then the tax rate will be 45%. If you would like more information about these components contact Client Services on 1300 360 971.



#### **Income Protection Benefits**

Income protection insurance benefits are paid as taxable income and, like salary and wages, attract pay-as-you-go (PAYG) tax at your marginal tax rate. The tax is deducted and remitted to the ATO before the benefit is paid. Higher tax applies if the Trustee does not hold your TFN.

# **Temporary Residents and Departing Australia Superannuation Payments**

Legislative changes have taken place that affect temporary residents' access to their superannuation benefits. These changes include:

- changes to the conditions of release and payment types applying to certain temporary residents;
- increases in the tax rate applicable to a 'Departing Australia Superannuation Payment' (DASP); and
- requiring trustees to pay unclaimed temporary resident benefits to the ATO in specified circumstances.

From 1 April 2009, if you are a current or former temporary resident, the circumstances in which you can satisfy a condition of release and have benefits paid from the Plan to you or your dependants have been limited to:

- the payment of a DASP see below;
- the payment of benefits as a result of you becoming permanently incapacitated or suffering from a terminal medical condition; or
- · the payment of benefits as a result of your death.

This effectively means that the other normal conditions of release (such as retirement, reaching preservation age, or reaching age 65) will no longer be available to you if you are a current or former temporary resident, unless you satisfied one of those conditions of release before 1 April 2009 and your benefit is still held in the Plan.

You will be considered a temporary resident if you hold a temporary visa under the Migration Act 1958. This expands the categories of temporary residents to whom a DASP could be paid to prior to 1 April 2009. However, the limited conditions of release do not apply to your benefits in the Plan if you are an Australian or New Zealand citizen, a permanent resident of Australia or the holder of a retirement visa (subclasses 405 and 410). In these circumstances, you will be able to continue to access your superannuation benefits upon satisfying any relevant condition of release.

Unless your benefit is paid as a DASP, the usual Australian tax rates will apply.

# **DASP** tax rates

The current withholding tax rates applicable to DASP paid from the Plan are:

- Tax free component Nil;
- Taxable component:
  - 35%; or
  - 45% if the Trustee does not hold your TFN or the benefit includes an untaxed element.

For further information regarding DASPs, please refer to the ATO website (www.ato.gov.au). You may also wish to obtain independent financial and taxation advice.

# Payment of benefits to the ATO

If you do not claim your benefit entitlement within 6 months of becoming eligible to do so, the Trustee may be required to transfer your benefit to the ATO as unclaimed money. Where your benefit has been paid to the ATO, you may apply to the ATO for access to your money.

You should note that, where the Trustee transfers your benefits to the ATO, the Trustee will not issue an Exit Statement for you as the Trustee will rely on relief provided to it by the Australian Securities and Investment Commission (ASIC). However, if you contact us after the benefit has been transferred to the ATO, we will provide you with benefit information so that you may contact the ATO about your benefit.

#### Tax Deductions available to the Plan

The Trustee may be able to claim tax deductions for insurance premiums incurred on your behalf (for example, for death and disablement cover) and other expenses relating to the operation of the Plan. For more information about the treatment of tax deductions, see your Annual Statement of Benefits and PDS.

# **Goods and Services Tax (GST)**

The Plan's fees and costs may be subject to GST. However, the Plan may be able to claim a Reduced Input Tax Credit (RITC) for GST paid on certain (but not all) expenses. This means that the actual cost to the Plan is reduced.

### Surcharge

The Superannuation Contribution Surcharge was abolished for contributions paid after 1 July 2005. However, there may still be a surcharge shown on your Annual Statement of Benefits in relation to a charge imposed from previous financial years. If the surcharge is applicable it is deducted from your account. Further general information on this is available on request.

#### Tax file numbers

Under the SIS Legislation, your superannuation fund is authorised to collect your TFN, which will only be used for lawful purposes.

These purposes may change in the future as a result of legislative change. The Trustee may disclose your TFN to another superannuation provider, when your benefits are being transferred, unless you request the Trustee in writing that your TFN not be disclosed to any other superannuation provider.

It is not an offence not to quote your TFN. However giving your TFN to Smartsave will have the following advantages (which may not otherwise apply):

- Smartsave will be able to accept all contributions made by you which are permitted by the SIS Legislation;
- the tax on contributions to your superannuation account(s) will not increase;
- other than the tax that may ordinarily apply, no additional tax will be deducted when you start drawing down your superannuation benefits; and
- it will make it much easier to trace different superannuation accounts in your name so that you receive all your superannuation benefits when you retire.



# SUPERANNUATION DEVELOPMENTS

# Change to contribution caps

On 12 May 2009, the Government announced as part of the 2009 Budget that the contribution caps applying to the 2009/2010 and subsequent financial years will be reduced. The following tables update the contribution cap tables:

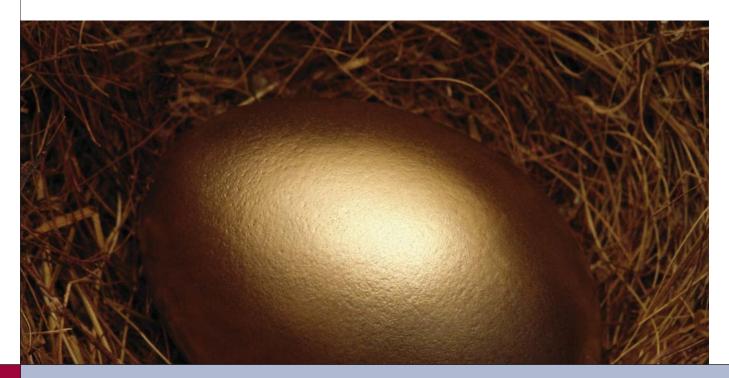
Age	2008/2009	2009/2010		
Your Concessional Contribution Cap is:				
Under age 50	\$50,000 pa	\$25,000 pa (indexed to Average Weekly Ordinary Time Earnings ( <b>AWOTE</b> ) in \$5,000 increments)		
Age 50 and over	\$100,000 pa	\$50,000 pa until 30 June 2012 (from 1 July 2012, the indexed cap for under 50s will apply to everyone)		
Your Non-Concessional Cap is:				
Under age 65	\$150,000 pa or \$450,000 over a three year period	\$150,000 pa or \$450,000 over a three year period (indexed as a multiple of the concessional cap)		
Age 65 and over	\$150,000 pa	\$150,000 pa (indexed as a multiple of the concessional cap)		

# **Other 2009 Budget changes**

The Government has recently passed legislation and made other announcements in the 2009 Budget affecting superannuation including changes to:

- the eligibility for certain individuals to make personal deductible contributions from 1 July 2009;
- the eligibility for and amount of Government co-contributions from 1 July 2009;
- require employers to use ordinary time earnings (OTE) when determining levels of Superannuation Guarantee Contributions for employees;
- the amount of certain taxation and government support measures if you have a salary sacrifice contribution arrangement in place from 1 July 2009; and
- continue to allow a temporary reduction of 50% in the minimum pension payment that you are required to take in the 2009/2010 financial year.

If you would like more information about any of these issues, contact Client Services on 1300 360 971.



# OTHER IMPORTANT INFORMATION

### **Preservation**

Preservation is a legislative term that means your superannuation benefits must be retained in a superannuation fund, approved deposit fund or retirement savings account until you satisfy a condition of release under superannuation law. While your benefits are preserved they cannot be withdrawn as cash, but benefits can be transferred to another regulated fund at any time.

Under current legislation, all or part of your preserved benefits can be released if one of the following **Conditions of Release** is satisfied:

- you cease employment with a standard employer sponsor of the fund and your preserved benefit is less than \$200;
- you leave employment after age 60 (without necessarily retiring permanently);
- you turn 65 (whether you have retired or not);
- you permanently retire from the workforce i.e. work less than 10 hours per week after you reach your preservation age which is currently age 55 but progressively increasing to 60 if you were born after 30 June 1960, ie

Preservation age table		
Date of birth	Preservation age	
Before 1 July 1960	55 years	
1 July 1960 – 30 June 1961	56 years	
1 July 1961 – 30 June 1962	57 years	
1 July 1962 – 30 June 1963	58 years	
1 July 1963 – 30 June 1964	59 years	
After 30 June 1964	60 years	

- · you die;
- you are considered to be terminally ill and likely to die within the next 12 months;
- you become totally and permanently disabled;
- you suffer from temporary incapacity (you will only be able to access any income insurance benefit you may have);
- · you experience severe financial hardship;
- on compassionate grounds acceptable to APRA;
- you reach your preservation age and take your benefits in the form of a non-commutable income stream (transition to retirement pension); or
- you are otherwise permitted by law (for example, upon presentation of an ATO Release Authority to a superannuation fund).

If you are a non-resident you may have the option of taking your superannuation benefits with you when you permanently depart Australia. These measures do not apply if you are an Australian or New Zealand citizen, a permanent resident, or in certain circumstances where you retain the option of retiring in Australia. See page 40 of this Annual Report for more information.



#### **Death benefits & nominated beneficiaries**

The Plan generally provides you with benefits. The actual amount is detailed on your Annual Benefit Statement. Under the Plan, you can choose:

- whether or not to nominate a beneficiary to receive your superannuation benefit in the event of your death; and
- whether or not any nomination of beneficiary you make is binding on the Trustee.

The person or persons that you nominate to receive your benefit must be a person who is your legal personal representative or a dependant. A dependant under the SIS Legislation includes your spouse (including a same-sex or opposite-sex de facto spouse – see below), a child (see below), a person with whom you have an interdependency relationship (see below), or a person who is financially dependent on you.

An 'interdependency relationship' may exist between two people – whether or not related by family – if:

- they have a close personal relationship;
- they live together;
- one or each of them provides the other with financial support; and
- one or each of them provides the other with domestic support and personal care.

In addition if a close personal relationship exists but the other requirements above are not satisfied because of a physical, intellectual or psychiatric disability (eg one person lives in a psychiatric institution suffering from a psychiatric disability), then an interdependency relationship may still exist.

On 16 December 2008 legislation came into effect which amended the definition of 'spouse' for the purposes of superannuation law.

The definition of 'spouse' has been expanded to include a person (whether of the same sex or the opposite sex) with whom you are in a relationship that is registered under the laws of the State or Territory or with whom you live on a genuine domestic basis in a relationship as a couple, despite not being legally married. This means that you can now nominate this person to receive your lump sum death benefit, as a reversionary pensioner or can take this person into consideration when considering your contributions strategies.

The definition of 'child' has also changed and now includes a child of a spouse (whether a spouse of the same sex or the opposite sex) and a child recognised under the Family Law Act 1975 (Cth).

These amendments also have the effect of amending the definition of 'dependant' as a 'spouse' and a 'child' are dependants under the relevant legislation.

For non-binding nominations, the Trustee will take your wishes into account but has complete discretion in deciding who will receive the benefit and the amount they will receive. The Trustee may pay the benefit to one or more of your dependants in whatever proportion the Trustee sees fit or may pay it to your Legal Personal Representative to be distributed as part of your estate.

For binding nominations, you can direct the Trustee to pay your death benefit to your estate via your legal personal representative and/or to your 'dependants' as specified by you and in the proportions that you specify. As the binding nomination removes the flexibility for the Trustee, you need to note the following:

- your nomination expires 3 years after the date on which you sign and date the Beneficiary Nomination form. If you do not
  make another nomination at this time, your nomination will no longer be valid and the Trustee will treat your existing
  nomination as a non-binding nomination; and
- you have to complete the Beneficiary Nomination form by signing it in the presence of two witnesses who are both at least
   18 years old and neither of the witnesses can be a person who you have nominated to receive a part of your death benefit.

You should also note that death benefits paid to non-dependants (for tax purposes) must generally be paid as a lump sum and will be subject to tax (including when the benefit is paid via your estate). A non-dependant for tax purposes includes a child aged 18 or more who is not financially dependent on you or in an interdependency relationship with you.

You should consult your Adviser or contact the Administrator (contact details on page 2) for further information regarding the nomination of a beneficiary. As there may be tax implications, please discuss this with your Adviser (if applicable) or consider obtaining taxation advice. The information we hold as to your nominated beneficiary will be shown on your Annual Statement of Benefits and can also be viewed via the Promoter's website at www.gisconcepts.com.au.

If anyone you nominate is not a dependant at the date of your death, they may not be entitled to receive a share of your benefit. In that case the Trustee, if it thinks that it is appropriate, will divide the share of that person between the other persons you have nominated in the percentages or shares in which they are entitled to receive your benefit.

# **Completing and updating your nomination**

To nominate a beneficiary please complete the Beneficiary Nomination form which is available from Client Services on 1300 360 971 or can be downloaded via the Promoter's website at www.gisconcepts.com.au. If you do not complete a Beneficiary Nomination form, your benefit will be paid by the Trustee to one or more of your dependants in whatever proportion the Trustee sees fit or may pay it to your Legal Personal Representative to be distributed as part of your estate.

You may revoke or change your nomination at any time by writing to the Administrator (contact details on page 2).

#### **Electronic Disclosure**

The Trustee is required to provide information to you regarding the Plan, its investments and other relevant information.

As disclosed in last year's Annual Report, we must either provide you with the relevant documents or, as a consequence of regulatory relief granted to the industry, provide the same level of information through electronic means. In order to satisfy our obligations, the following information is available to you on the Promoter's website at www.gisconcepts.com.au:

- a copy of the PDS;
- a copy of this Annual Report and future Annual Reports;
- where you select an investment option which has a product disclosure statement, a link to that product disclosure statement;
- any other information the Trustee considers you should know.

The Promoter has made the PDS, and all supplements to that PDS, available on this website plus information on investment performance and other relevant information. The Promoter is contractually bound to ensure that its website is kept current and accurate in relation to the disclosure materials for the Plan.

In order to implement the electronic disclosure regime and comply with the regulatory relief provided by ASIC, it is a condition of your membership of the Plan that you consent to receive this disclosure information electronically.

Once you are accepted as a member, when you actively participate in the Plan by taking any one of the following actions:

- making a subsequent investment selection, such as changing one or more of your Investment Option(s);
- rebalancing your investment portfolio;
- · make additional contributions to the Plan; or
- change your member profile, including change of name, address, insurance options etc,

We will act upon such instructions, subject to compliance with our legal obligations, provided that by taking such an action, you are agreeing to receive the relevant electronic information through the Promoter's website or any other electronic medium we nominate (whether or not you actually access the information electronically). You also agree to access the information prior to making decisions in relation to your Plan membership. We recommend that you consult with your Adviser (if applicable) or obtain appropriately qualified advice before making any decisions about your Plan membership.

All future disclosure information will be posted to the Promoter's website at www.gisconcepts.com.au. However, you may advise us if you would prefer the information to be provided to you in hard copy, in which case it will be sent to you in the mail.

If you fail to advise us of your preference, you will be presumed to have agreed to receive disclosure information through the Promoter's website. You may change your preference at any time by contacting Client Services on 1300 360 971.

This electronic disclosure process does not apply to your Annual Statement of Benefits and you will continue to receive this each year through the mail.



### **Illiquid investments**

Where an investment option you select is or becomes illiquid, a notice period greater than 30 days may be required in order for us to effect any transfer or rollover you may request.

A list of illiquid investments, the nature of and reason for the illiquidity and the estimated redemption period, is set out on the Promoter's website at www.gisconcepts.com.au. You should refer to the website regularly and before investing in any option to verify the current status of that option.

The Trustee reserves the right to refuse or delay implementing any request for a switch for whatever reason, including the occurrence of a materially adverse change or materially adverse significant event affecting the information in the relevant PDS. Where we consider that such a refusal or delay is appropriate or necessary under the relevant law, we accept no liability for any losses incurred by you.

If a materially adverse change or materially adverse significant event occurs which affects the information in the relevant PDS and we continue to determine to invest monies received for you on or after the change or event is notified to us, we will notify you about your options as soon as practicable after the change or event occurs. Other changes affecting information in the relevant PDS may be available on the Promoter's website or through such other means as we consider appropriate.

We also reserve the right to close, terminate or split any other investment option which may become illiquid in the future and to invest contributions that otherwise would be paid into that option into another investment option as selected and determined by us.

# **Enquiries and complaints**

The Trustee has an established procedure for dealing with enquiries and complaints.

# What is an Enquiry?

An enquiry is a request to answer any question or provide further information in relation to the Plan. The Trustee is obliged to provide you with any information you may reasonably require to understand your benefits. Where your enquiry is straightforward it may be able to be dealt with by the Plan Contact and this is your contact person for any type of enquiry:

Administration Manager Tranzact Superannuation Services Pty Limited Level 5, 241 Castlereagh Street Sydney NSW 2000

Phone: (02) 9236 5600 Fax: (02) 9236 5699

Email: admin@tranzact.com.au

If you do not receive a satisfactory response within 28 days, you should immediately contact the Trustee contact via the Complaints Officer (see below).

### What is a Complaint?

A complaint is where you express dissatisfaction with some aspect of the Plan's service to you or other decision relating to your interest in the Plan.

Complaints are to be directed to the Trustee's Complaints Officer whose details are listed below. The Trustee has a Dispute Resolution Committee of three experienced people who are not involved in the day-to-day running of the Plan. This committee reviews all member complaints and will contact you within 90 days of the date the Trustee received your complaint.

Complaints Officer
Trust Company Superannuation Services Limited
PO Box 361, Collins Street West VIC 8007

Phone: (03) 9665 0200 Fax: (03) 9620 5821

# **Superannuation Complaints Tribunal**

If you are not satisfied with the Trustee's handling of your complaint or the decision, or the Trustee fails to respond to the complaint to your satisfaction within 90 days, you may refer a complaint to the Superannuation Complaints Tribunal (**Tribunal**).

The Tribunal is an independent body set up by the Federal Government to assist members or beneficiaries to resolve certain types of complaints with trustees. You can telephone the Tribunal from anywhere in Australia on 1300 884 114. The postal address for the Tribunal is:

GPO Locked Bag 3060 Melbourne, Vic 3001.

The Tribunal may be able to assist you to resolve your complaint, but only if you are not satisfied with the response resulting from the Trustee's handling of your complaint. The Tribunal cannot consider:

- complaints outside the Tribunal's jurisdiction, eg complaints about the general management of a fund;
- · complaints that have not been dealt with by a fund's internal procedures; or
- complaints subject to Court proceedings.

If the Tribunal accepts your complaint, it will attempt to resolve the matter through conciliation, which involves assisting you and the Trustee in reaching a mutual agreement. If conciliation is unsuccessful, the complaint is referred to the Tribunal for a determination that is binding on all parties. However, a decision of the Tribunal may be appealed to the Federal Court for review.

# **Financial Ombudsman Service**

If you are not satisfied with the Trustee's response to your complaint and the complaint is outside the Tribunal's jurisdiction, you may be able to refer your complaint to the Financial Ombudsman Service (**FOS**). FOS is an independent external dispute resolution organisation which provides free dispute resolution services in relation to the provision of financial services.

If FOS accepts your complaint, it will attempt to resolve your dispute through negotiation or conciliation. If a satisfactory resolution cannot be reached using these methods, a FOS Panel or Adjudicator may make a determination. Determinations are binding on the provider of the financial services, but not on you.

Before you can refer your complaint to FOS you must have raised the issue with your financial services provider first, and your provider has 45 days to respond to the complaint. Please note that FOS can only deal with complaints within its monetary limits. For more information on the monetary limits that apply, please call FOS on 1300 780 808 or visit www.fos.org.au.

To refer a complaint to FOS, you must complete a Dispute Form and lodge it, together with any other documents relevant to your complaint, with FOS. A Dispute Form is available for download at www.fos.gov.au, or call 1300 780 808 to request a copy. The contact details for FOS are:

Financial Ombudsman Service GPO Box 3 Melbourne, Victoria 3001

Phone 1300 780 808 Facsimile 03 9613 6399 Email info@fos.org.au Website www.fos.org.au



### Eligible rollover fund

In some situations, the Trustee may transfer your benefit to an eligible rollover fund. These situations include when your account balance is below \$1,200 (and contributions have ceased) or when the Trustee determines to treat you as a lost member, that is:

- · one or more written communications to you are returned unclaimed; or
- · no contribution or rollover has been paid into your account for five years.

Once your benefit has been paid to an eligible rollover fund you will no longer be a Plan member and all insurance cover will cease. An eligible rollover fund must protect your benefit from further erosion caused by administration costs charged directly to your account but your account value can reduce due to negative investment returns and taxes.

The eligible rollover fund used by the Trustee is:

Administration Manager Super Eligible Rollover Fund (SERF) Tranzact Superannuation Services Pty Ltd PO Box 20314 WORLD SQUARE SYDNEY NSW 2002

Telephone 02 9236 5600 Facsimile 02 9236 5699

SERF has different fees, costs and investments to the Plan. SERF does not provide insurance benefits. For more information about SERF, contact SERF for a copy of its product disclosure statement. You may apply to the eligible rollover fund for the payment or transfer of your benefit at any time.

The Trustee of the Plan is also the trustee of SERF and receives remuneration in this capacity from SERF.

### **Privacy**

We only collect personal information from you that is necessary for us to provide assistance to you. We need to collect the personal information requested to provide us with sufficient information to process your application to join the Plan or to manage your participation in the Plan. If you do not provide this information, we may not be able to process your application.

We will not pass on your personal information to any other body, unless:

- the law requires us to do so;
- we believe your Adviser (if applicable) needs the information and you have previously consented to information being provided to your Adviser;
- the Promoter or a sub-promoter appointed by the Promoter needs to send you promotional material (if you do not wish to receive promotional material, please contact and advise us at any time); or
- we need to disclose your personal information to agents that provide administration or specialist services to us. We require
  our agents to keep any personal information about an investor confidential and to only use it for the purposes of providing
  services to them.

From time to time, we might also be required to disclose information concerning you or your account to:

- your employer, if your employer has agreed to participate in the Plan;
- your spouse and/or their legal adviser where a valid request for information is received under government legislation;
- the trustee of another fund where you request benefits to be transferred from that fund to your account or where you request
  us to transfer your account benefits to another fund;
- an insurer providing insurance benefits to members, when we receive an application from you for the purpose of providing
  you with insurance cover, an insurance claim or a claim for superannuation benefits based on medical grounds. The insurer
  may refer your health information to their health and medical experts for consideration;
- any deposit-taking institution to allow for the electronic transfer of funds; and
- regulators such as ASIC, the ATO, APRA and AUSTRAC.

You can also tell us at any time not to pass on your personal information by advising us in writing.

If you would like a copy of the Privacy Policy or you would like to access the personal information that we have collected from you, please contact the Privacy Officer on (02) 8295 8100, Freecall on 1800 622 812 or by visiting the website at www.trust.com.au. If you wish to lodge a complaint about privacy please contact the Privacy Officer on either of the above telephone numbers.

To find out more about rights and remedies for breaches of privacy, you can visit the Privacy Commissioner's website at www.privacy.gov.au or contact the Privacy Commissioner's hotline on 1300 363 992.

### **Family Law and superannuation**

Your superannuation interests may be divided by formal agreement or by a Family Court order. Interests may be divided in the accumulation phase (pre-retirement) either as an agreed amount or percentage. Interests may also be divided in the payment phase (when the member is in receipt of a pension) as a percentage of the regular pension payments or as a lump sum. Only superannuation interests of \$5,000 or above may be split.

As this legislation is complex, you should seek professional advice on the consequences of separation and divorce on your superannuation interests.

# **Policy committees**

All employers who contribute to the Plan for more than 49 employees are required to form a policy committee. Each policy committee consists of an equal number of employee representatives and employer representatives and the Trustee must ensure, so far as practicable, that the policy committee meets at least once in each 12 month period and must provide facilities reasonably necessary to enable the committee to meet and to function properly.

The policy committee is designed to provide an avenue for members to make enquiries regarding the operation and performance of the Plan, including the investment strategy and objectives and for the Trustee to obtain the views of the members in respect of the Plan. The employer nominates the employer representatives. The employees nominate the employee representatives are nominated than there are vacancies, a ballot must be held to decide who shall be the employee representatives.

Policy committees must also be established where an employer has between 4 and 50 members and at least 5 members request in writing that a policy committee be established. If there is a policy committee at your place of employment, the names of your policy committee representatives will be included on your Annual Statement of Benefits.

#### **Further information**

You are entitled to inspect certain documents associated with the Plan's operation. These documents include the Plan's annual returns, audited accounts, auditor's report and the trust deed. All requests for this information or other queries about your superannuation entitlements should be referred to:

Trust Company Superannuation Services Limited Level 3 530 Collins Street Melbourne Vic 3000

Telephone (03) 9665 0200 Facsimile (03) 9620 5821

E-mail clientservice@trust.com.au

#### **Disclaimer**

The intent of this Annual Report is to provide useful information, not investment or financial advice, and the information should not be construed as investment or financial advice. Each member is ultimately responsible for making his or her own investment decisions and obtaining whatever assistance he or she deems necessary. Neither the Trustee, the Promoter, the Administrator, the Insurer, any Fund Managers nor any service providers guarantee the investment returns in this Plan.

The information in this Annual Report is of a general nature only and is not intended to be a complete or definitive statement of all matters outlined in it. The Trustee does not recommend that any member make decisions concerning superannuation arrangements based solely on this Annual Report. Formal legal documents, called the governing rules, and relevant legislation ultimately govern the operation of the Plan. The central document is the Plan trust deed. Should there be any discrepancies between the information in this Annual Report and the governing rules, the governing rules will prevail. Whilst all due care has been taken in the preparation of this Annual Report, the Trustee reserves the right to correct any errors or omissions.

